

How to Log in to Enterprise From a Mac

Last Modified on 10/17/2024 9:58 am CDT

Overview

If you want to log into Enterprise on an Apple Computer, you will need to set up the Windows App on your device.

Login Requirements

In order to log into Enterprise from a Mac, you will need to have the following:

- Your computer is running Mac OSX 10.13 or newer with a 64 bit processor
- You know your TempWorks issued login
- You know your TempWorks issued server address (<https://apps.ontempworks.com>)
- You have the official "Windows App" application installed from the App Store:
<https://itunes.apple.com/us/app/microsoft-remote-desktop/id1295203466?mt=12>
- You have been granted "Enterprise Access" within Bridge

Note For more information on granting users' "Enterprise Access" within Bridge, please see the article titled [Managing Users in Bridge](#).

Note TempWorks does not officially support Apple Computers as a preferred device when accessing Enterprise via <https://apps.ontempworks.com>.

This article includes the following:

1. [Setting Up The Windows App](#)
2. [Logging Into Enterprise](#)

How to Set Up the Windows App

The first time you open the Windows App, you will need to set it up to log into TempWorks Enterprise.

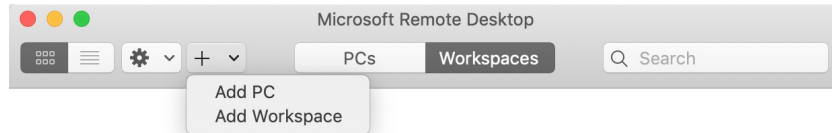
Note If you have not installed the Windows App, you will need to do that first.

Please note that the Windows App is a different application than the older Microsoft Remote Desktop Connection Client for Mac.

Setting Up Enterprise in the Windows App

The first time you download the application you will need to set up the application to connect to Enterprise.

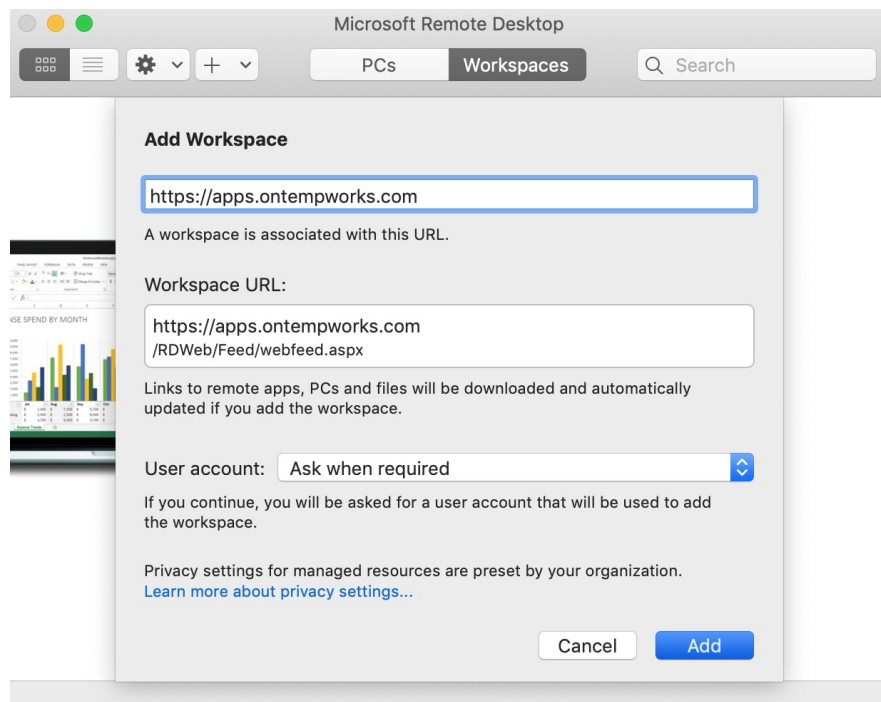
1. Once your download is complete, Open the Windows App either from Finder > Applications or from the launchpad
2. Select the + button in the upper left and choose Add Workspace



Add your first Workspace to get started.

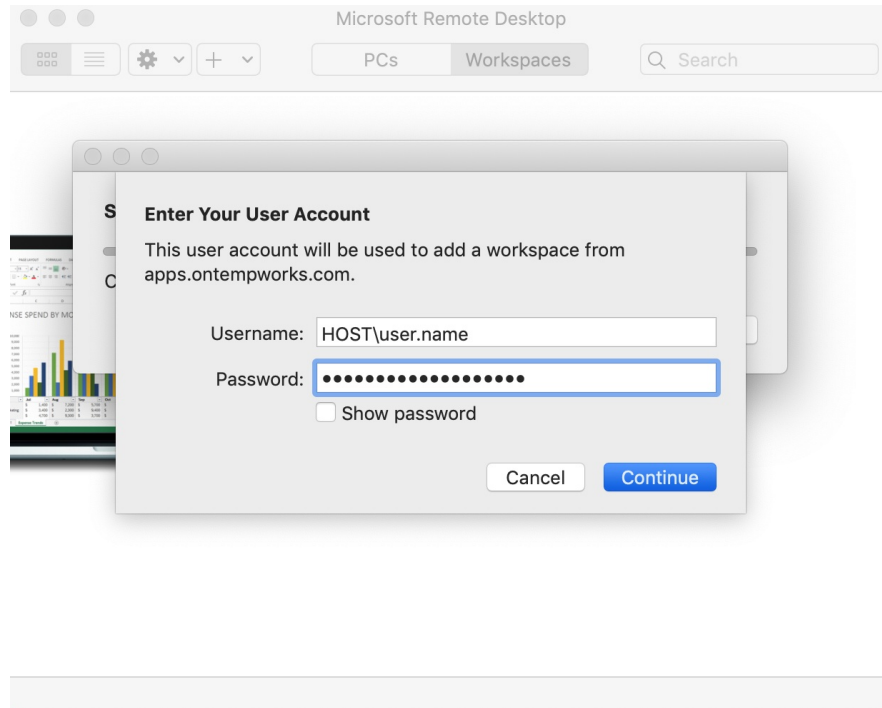
[Add Workspace](#)

3. Enter the TempWorks URL: [HTTPS://apps.ontempworks.com](https://apps.ontempworks.com)



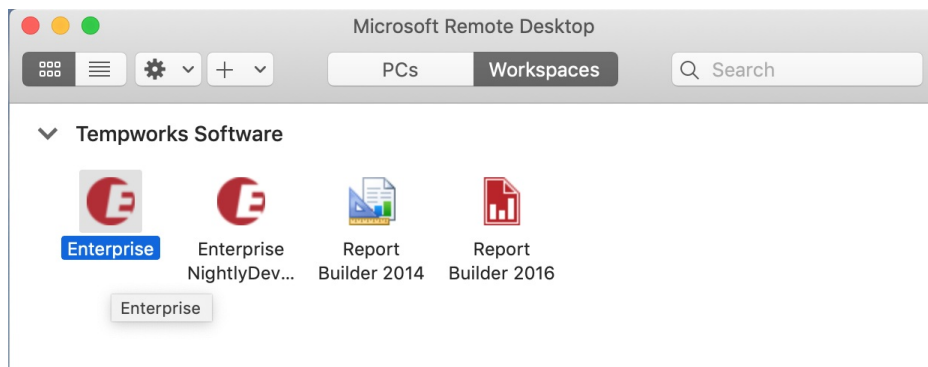
4. Select Add

5. Enter your TempWorks Credentials provided by your admin (don't forget to start with HOST)

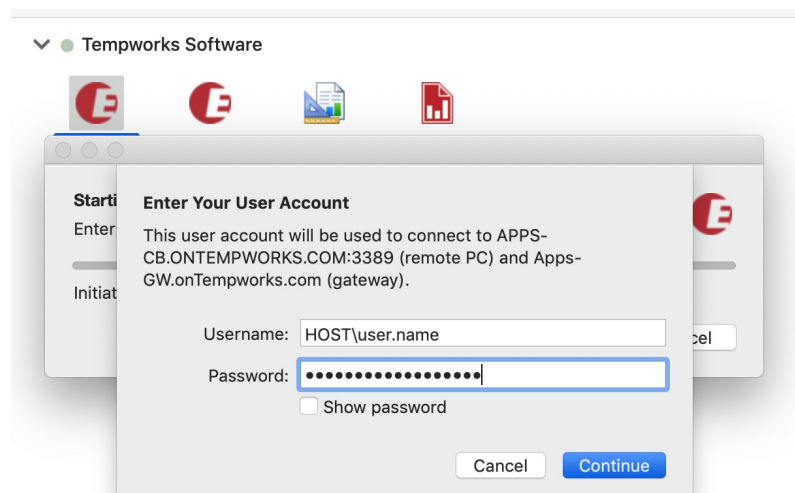


6. Select Continue

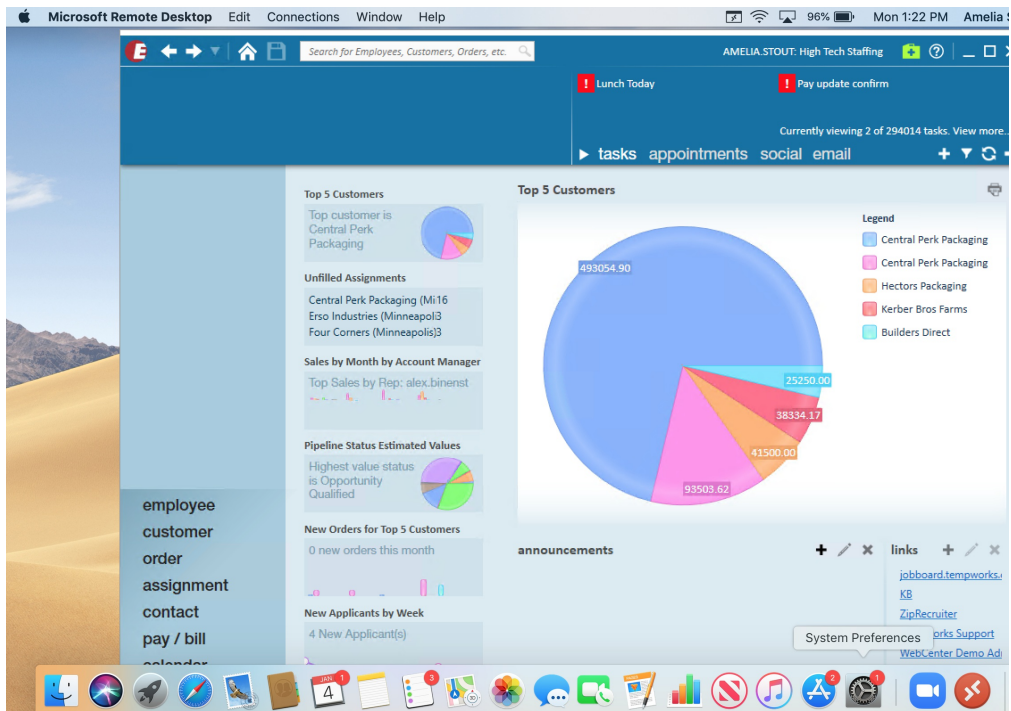
7. Select the Enterprise Icon



8. You may be asked to enter your credentials again



9. Enterprise will open within the Windows App

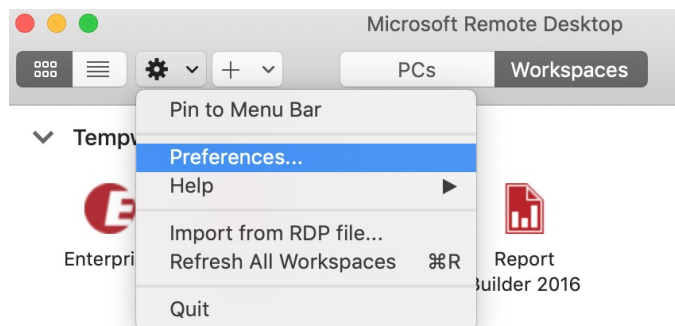


Setting Up Document Access

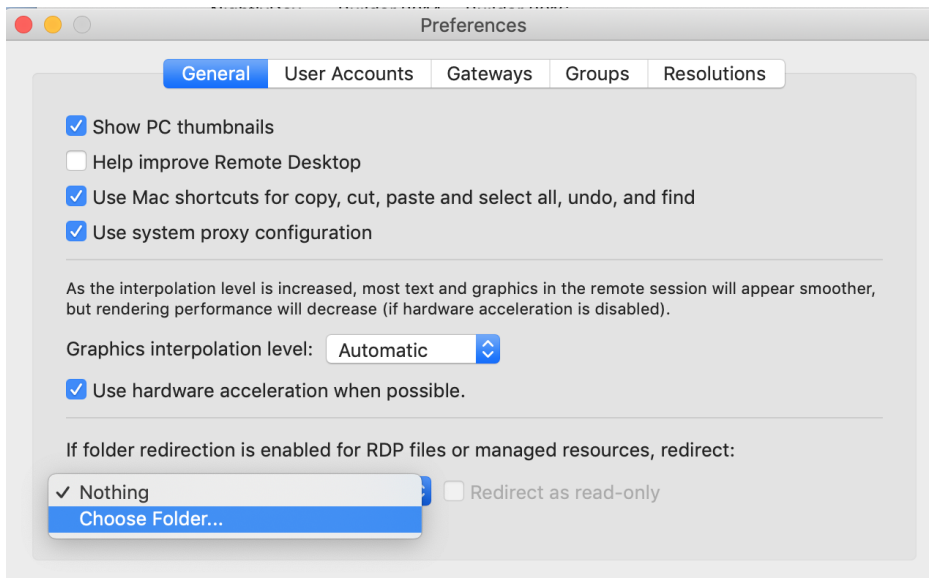
Similar to [Mapping Drives on the PC](#), if you are uploading or downloading files from Enterprise, you will need to make sure the Windows App is accessing the right folders on your computer. This is important if you are uploading employee documents or even downloading reports. We recommend setting this up when you are not actively logged into Enterprise.

Use the following steps to set up a default folder for Enterprise to access.

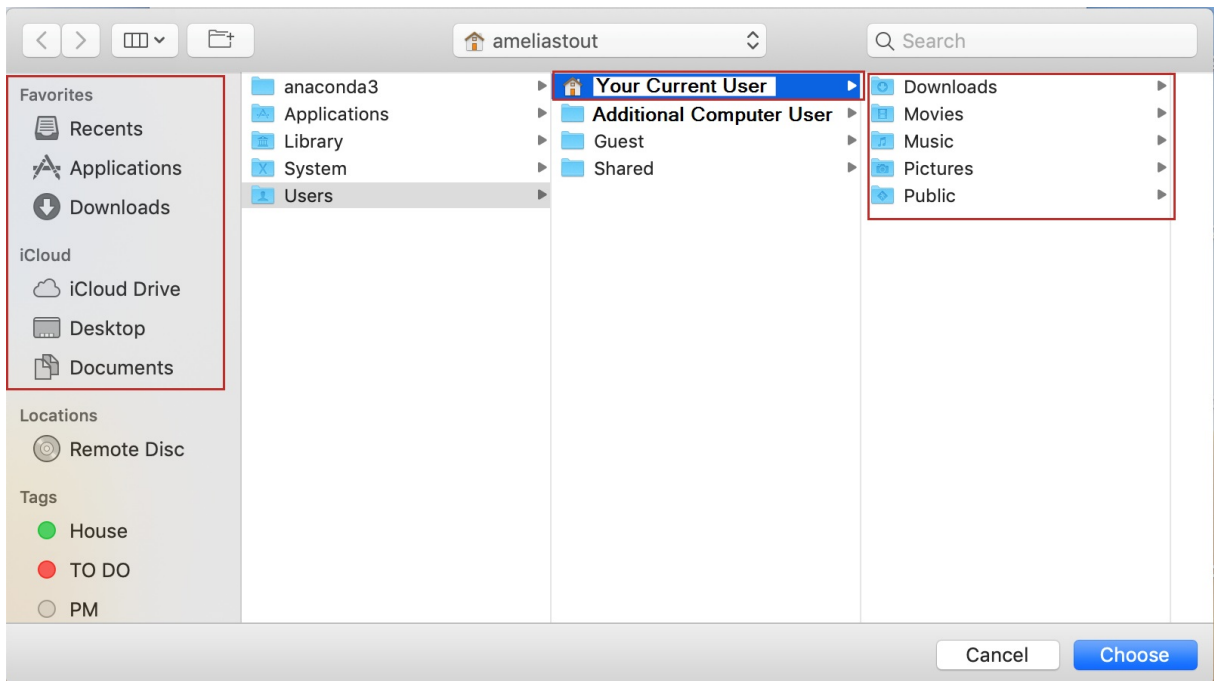
1. Open the Windows App
2. Navigate to the Gear icon in the upper left
3. Select Preferences



4. At the bottom select the drop down under "If folder redirection is enabled for RDP Files or managed resources, redirect:"
5. Select Choose Folder



6. Select your computer name under users or select a shortcut folder from finder on the left



- Make sure you are selecting a folder you recognize from your computer to be able to access the documents you are looking for

7. Select Choose

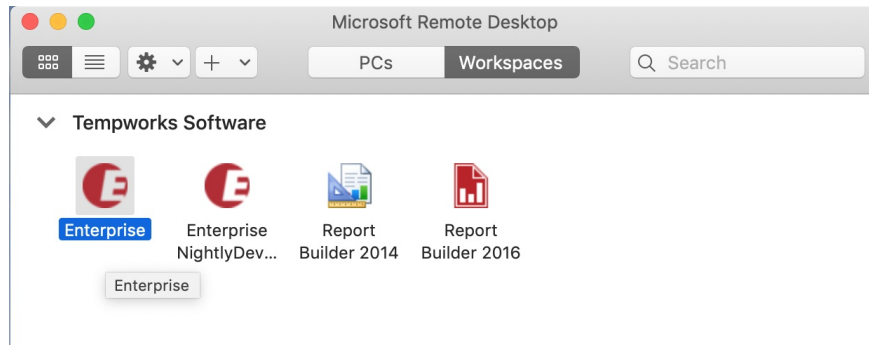
8. You can now close the window and your preference will be saved

Logging In After Setup

Once you have completed the setup steps above, when you want to log in, use the following steps:

1. Open the Windows App either from Finder > Applications or from the launchpad
2. Select Workspaces

3. Select Enterprise



4. You may be prompted to enter your TempWorks Username and Password

Note For further help from Microsoft regarding the Windows App, please see the following article: <https://docs.microsoft.com/en-us/windows-server/remote/remote-desktop-services/clients/remote-desktop-mac>.

Related Articles
