# **Enterprise - The Assignment Status**

Last Modified on 04/21/2021 12:27 pm CDT

Assignment Status from TempWorks Software on Vimeo.

## What is the Assignment Status?

The purpose of the assignment status is to tell us (the user) whether or not an assignment is still actively being worked. Furthermore, if an assignment has ended, the status will offer us a quick explanation as to why the assignment ended and/or what our employees overall performance was.

## Why Should I Care About Assignment Statuses?

Who are the people you want to put back to work? The good apples, right? By ending assignments with a status which accurately describes the employees performance you can easily track and reassign employees who have received positive feedback on their performance. The flip side of that coin being you will also have concrete examples of assignments with poor performance. In addition to the example of identifying troublesome employees, they can also help in locating weak points with clients, skill sets, etc.

## How Can I Tell if an Assignment is Active or Inactive?

#### **Option 1 - The assignment details page:**

Within the avatar area of the assignment details page, look for the green light. If the green light is on - the assignment is open/active. If the **green light** appears off, the assignment is closed/inactive.



For additional details on an assignment's status, review the (1.) status and (2.) actual date ended fields. The assignment is considered active if the status is open and the actual date ended is blank or future dated (beyond your current weekend bill date).

ł	<ul> <li>details</li> </ul>	assignment information				
I	accruals adjustments calls integrations messages	Employee	Francis, Joseph E. Q			
		Aldent	4295016209			
		Customer	Sasquatch Steel Q			
		Department	Primary Q			
	tasks	Order ID	4295045004 Q			
	search	Assignment ID	4301322656			
		Alt Assignment ID				
		Temp Phone	()			
		1. Status	Open 🔻			
		Replaces	~			
		Ĩ	Customer DNA 📄 Employee DNA			
		job informati	on			
	employee customer order	Job Title	Forklift v			
		Business Code	▼			
		Start Date	11/18/2015			
		Expected End Date	Original Start 11/18/2015			
	assignment	2. Actual Date Ended				

Option 2 - The employee visifile:

Users can always tell whether an employee is currently assigned, where they've been assigned, and what the final status was for previous positions via the assignments table located in the employee visifile.

The (3.) code will state the assignment status (open, complete, no show, etc.) and the (4.) end date will show the last day worked, or if it blank, shows that the employee is still working.

visifile	employee snapshot phone/					
<ul> <li>details</li> </ul>	Name Francis, Joseph 🕅 Resume Received	d.co				
documents	Email Address d.coutee@yahoo.com	(219				
<ul> <li>integrations</li> <li>evaluations</li> </ul>	Desired Location	(219				
messages	Hire Status File Pending Rate Desired	•				
pay history	Notes					
pay setup						
tasks						
Search	messages					
	Date 🕶 Action Message					
	11/18/2015 Placed Placed Sasquatch Steel Comments:					
	11/18/2015 Order Candidate Sasquatch Steel Comments:					
employee						
customer	4					
order	assignments <u>3. </u> <u>4.</u> 🦉 🖮 🔿					
assignment	Title Customer Code Start End A Pay Dept	^				
contact	Forklift Sasquatch Steel Open 11/18/2015 \$10.85 Primary					
pay / bill	Shipping And         Craig's ships         CO         12/15/2015         12/16/2015         \$0.00         Shipping					

\*Note\* When searching assignment statuses, and when viewing them on the employee record you will notice the status is abbreviated. Below is a code key to reference with it's default options set. You may be able to update this information in Administration:

#### Code Key:

Abbreviation	Status	Creates a Timecard	"Flips" Order	
CE	Completed Early	Yes	No Flip	
со	Complete	Yes	No Flip	
сх	CX     Customer Canceled       CXwH     Customer Cancel but has hours to be paid/billed       DE     Deleted		No Flip	
CXwH			No Flip	
DE			Flips to Unfille	
DocHold	Employee missing required documents	No	Flips to Unfille	
EC	Employee Cancel	No	Flips to Unfille	
ECwH	ECwH     Employee Cancel but has hours to be paid/billed       EV     Evaluation Card in Process		Flips to Unfille	
EV			No Flip	
EX	Excellent	Yes	Flips to Filled	
F	Fair	Yes	Flips to Filled	
G	G Good HP Hired Perm		Flips to Filled	
HP			Flips to Filled	
IN Incomplete		Yes	No Flip	
NS	No Show/No Call	No	Flips to Unfille	
NSwH	No Show/No Call but has hours to be paid/billed	Yes	Flips to Unfille	
Open	Open	Yes	Flips to Filled	
P Poor		Yes	Flips to Filled	
PAuth Pending Authorization to be Released		No	Flips to Unfille	

PR	PR Pay Raise		No Flip
RC	Rate Change	Yes	No Flip
RENF Released: No fit with customer		Yes	No Flip
RJ	RJ Released - New Job Description		No Flip
RL	Released - Not a good fit	Yes	No Flip
UL	Unsatisfactory Labor	Yes	No Flip
UN	Unable to Complete Assignment	Yes	No Flip
VG	VG Very Good		Flips to Filled

## What is the Order "Flip" Referring to and How Does it Work?

When we talk about order "flips" we're referring to whether or not an assignment counts towards one of the numbers required on the order. For example, let's say you had an order that required two people. You assigned two people, but one of them no shows. By updating the assignment status to "No Show" that automatically removes the assignment from counting towards the required number. So, the order goes back to showing that one person is assigned, and one person is still needed.

Here are some other examples of how the order "flip" works:

#### • Example One - Data Entry Error:

You have an order that requires one person. You assign an employee, the assignment status defaults to open and the order flips to filled. Then you update the assignment status to no show and the order flips to unfilled. Now let's say this was a mistake, and you meant to update the status to excellent. When you change the assignment status to excellent the order flips back to filled.

• Example Two - When a "Flip" is not Really a Flip:

You assign an employee, the assignment status defaults to open and the order flips to filled. A week later you update the assignment status to fair and the order flips to filled. In this case it doesn't really flip to filled, because it was already listed as filled - so nothing really happens. In summary, the only time "flip to filled" really matters is after the status has been updated to one that changes it to unfilled - the "flip to filled" allows you to change it back.

#### • Example Three - Off and On:

You assign an employee, the assignment status defaults to open and the order flips to filled. You discover that this employee was missing crucial documentation so you update their assignment status to "employee missing required docs." This flips the order to unfilled. Tomorrow, they bring in the needed

documents and you update their status to show as open - this flips it back to filled.

## How Can I Track the Assignment Statuses?

#### **Option 1 - Run an assignment search:**

Navigate to the enhance search section of the assignment record. Select the (5.) details category and (6.) explanation field to search by one or many assignment statuses.

tasks					
search			Enhand	e Search	Saved Searches
		_			
	5. Details	^	<b>T</b>		
	Customer				
	Job Information		Employee	Id	*
	Location		Branch Na	me	
	Messages		Explanatio	n	Show in Results 📃
	Calls	6.	= -		- ×
	Financial			Value	-
	Custom Data		-Add	CE	
			Assignmer	со	
employee			Last Name	СХ	
customer			Perf Note	CXwH	
ordor			ShiftName	DE	
order			First Name	DocHold	
assignment			Entered B	EC	
contact			Rep Name	ECwH	
pay / bill			Sales Tean	EV	
			Superviso	EX	
calendar		-	Superviso	F	
reports			PO Numbe	G	· ·

#### Option 2 - Run an employee search:

Navigate to the enhance search section of the employee record. Select the (7.) assignments category and (8.) status field to search by one or many assignment statuses.

_	_				
۲	evaluations messages		Enhanc	e Search	Saved Searches
•	pay history pay setup tasks search	Universal Search Location Profile	▼ Employee	Id	
		Personal Status Q 7. Assignments Order Candidate	Assignmer Skill Code Start Date End Date	nt Id	
		Document	Status		Show in Results
	employee	Direct Hire 8 Job History	3. Like 🔻	Value	×
	customer	Testing	Add	CE	
	order	Education	Order Id	со	
	assignment	Financial Bank Information	Customer Departme	CX CXwH	
	contact	Custom Data	Job Title	DE	
	pay / bill	ACA		DocHold	
	calendar	ACA Statistics		EC ECwH	
	reports	· · · · · · · · · · · · · · · ·		EV	

#### **Option 3 - Run Reports:**

The following reports include the assignment status as a parameter, where one, all, or just specific statuses can be added/tracked when running the report:

- 1. Employee Address Labels 30up: A printable report designed to be printed on Avery 5160 label template.
- 2. Employee Birthday List: This report is designed to give you the needed information to send out birthday cards or make birthday calls to your employees.
- 3. Employee List: This report is designed to give you a list of employees based on different criteria. It is a good report for finding all active employees that are not on assignment and live in a certain state. Also, it is a good report to see the breakdown of your employees by location (state, city).
- 4. Turnover Detail: This report is designed to show you which assignments ended in a termination and which ones did not. The Termination Status drop down is a list of employment status' that you can select to be used as termination codes in this report.

## **Related Articles**