# **Enterprise - Logging in Overview**

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## **Enterprise Login Overview**

Apps.ontempworks.com is an enhanced, user-friendly version of the Microsoft Remote Desktop Protocol that was created as a way to access Enterprise using the latest version of RDP. It provides all of the performance benefits of using remote desktop while having the application appear as if it is running locally on the user's workstation. Connecting to Enterprise in this manner is commonly known as a "2-tier" connection, because it does not connect to data portals. The below instructions will help you emulate a local version of Enterprise while using a terminal server application.

### How to Log in to Enterprise

\*Note\* Enterprise access via apps.ontempworks.com requires additional permissions that are managed within Bridge.

If you are unable to log into Enterprise via apps.ontempworks.com, please contact your Bridge Administrator/Supervisor for assistance.

For more information, please see the article titled Managing Users in Bridge.

Begin by navigating to apps.ontempworks.com using any internet browser:

← → C 🗅 apps.ontempworks.com

Login using your Enterprise login credentials. Be sure to include "Host\" before your username:

	Domain\user name:	1
	host\Bryan.Cranston	
	Password:	
	Security	
	Warning: By logging in to this web page, you confirm that this computer complies	
	with your organization's security policy.	1
		r
	Sign in 🦊	
	To protect against unauthorized access, your RD Web Access session will automatically time out after a period of inactivity. If your session ends, refresh your browser and sign in again.	
<b>Note*</b> Make sure you are using	the correct backslash of "\" and not "/" whe	n logging in.

Select the "Enterprise" icon. A small RDP file downloads to your desktop:

Work Resources RemoteApp and Desktop Connection RemoteApp and Desktops	Help   Sign out
Current folder: /	
04	

Open the downloaded file and accept all security warnings:



Enter your Enterprise login credentials (again, you will need to use "host\" before entering your username. The remote desktop terminal session loads and displays the Enterprise interface:

http://www.commons.com/action/			
<b>(</b>	o you trust the publ	isher of this RemoteApp program?	
This Remo publisher b	nteApp program could h before you connect to n	arm your local or remote computer. Make sure that you trust the .n this program.	
	Publisher: Type: Path: Name: Remote computer: Gateway server:	<u>*tempworks.com</u> RemoteApp program ENTUS Enterprise CHRD12CHA.TEMPWORKS.COM CHRDG.tempworks.com	
🗌 Don't a 💽 Show	sk me again for remote Details	connections from this publisher Connect Cancel	
	Windows Security Enter your cl Type your user r CHRD12CHA.TEI host\bryan.crat Domain: host More choices	redentials hame and password to connect to MPWORKS.COM Inston	

### Adding the Enterprise Access Shortcut to Desktop

Below is a file that will create a shortcut to Apps. This creates a simple and easy way to load the software without having to go through a web browser: How to Add an Enterprise Shortcut to the Desktop

• AppsOnTempWorks.zip @

Locate and right-click on the RemoteApp and Desktop Connections icon in the task bar. Select "Open RemoteApp

#### and Desktop Connections":



Select the "View resources" link located on the right side. This will open a window where you will be able to see the shortcut for Enterprise:

🐻 RemoteApp and Desktop Connections -						$\times$
← → × ↑ 🐻 > Control Panel >	All Control Panel Items > Rem	noteApp and Desktop Connections	ڻ v	Search Control P	anel	Q,
Control Panel Home	Connect to desktops and	programs at your workplace				?
Access RemoteApp and desktops	Work Resources			Properties		
	This connection contains:	1 programs and 0 desktops You can access these resources from the Start screen.		View resources	]	
	Connection status:	Connected		Disconnect		
	Most recent update:	Tuesday, March 13, 2018 at 4:02 PM ✓ Update successful		View details		
	Date created:	Tuesday, March 13, 2018 at 4:02 PM		Remove		

#### Select the Enterprise logo to drag and drop it to your desktop:

-   🛃 📑 =	Vork Resources (RADC)	— 🗆
File Home	Share View	
$\leftrightarrow$ $\rightarrow$ $\checkmark$ $\uparrow$	Windows > Start Menu > Programs > Work Resources (RADC)	Search Work Resources (RADC
<ul> <li>✓ Quick access</li> <li>✓ Desktop</li> <li>✓ Downloads</li> <li>✓ Document</li> <li>✓ Pictures</li> <li>✓ Agendas</li> </ul>	A Enterprise (Work Resources)	

### **Accessing Local Drives and Folders**

- 1. Search for and open an employee record
- 2. Select their Documents page, using the menu located on the left
- 3. Click on the "Upload New File" icon located on the top right corner of the main window
- 4. Click on the "Folder" icon next to the file path text box
- 5. Browse to your folder location using the Windows Explorer pane. Because you are connecting through RDP,

you will need to select your Network folder and Terminal server client first:

Network > tsclient

### Symfile Connection and Mapping Network Drives

#### Symfile Connection:

- Below is a batch file that will create a symfile connection to folders added as favorites on your local PC. When running this file, please *do not* enter "Host\" before your username. This can be used to map shortcuts to your 'Desktop' and 'Documents' folders for easy access within Enterprise.
   Map Desktop.zip
- 2. Run the RDPShortcuts.bat file located inside the zip file.
- 3. You will be prompted by Windows User Access Control to confirm you want to open the file, select "Yes". The file will run using the "Windows Command Prompt".
- 4. When the command prompt window opens, it will prompt you for your username. You will not need to include the "Host\" before your username. Enter your username and select "Enter". It will let you know that it has mapped the user account to the current Windows account.
- 5. Press any key to continue and the window will close.
- 6. The shortcuts to your Desktop and Documents folders will now be available, when saving or loading documents.

#### Mapping Network Drives:

- 1. Open "File Explorer" and select "This PC" from the Computer tab.
- 2. Select the "Map network drive" icon in the ribbon menu at the top, then select "Map network drive":



3. Select the drive letter you want to use for the network folder, then hit "Browse..." to map to your "Favorites"

or local folders:		
I     I     I     Drive Tools       File     Computer     View     Manage	This PC – 🗆	× ^ (?)
Properties Open Rename Location	What network folder would you like to map?	
<ul> <li>Quick access</li> <li>Quick access</li> <li>Documents</li> <li>Downloads</li> <li>Pictures</li> <li>Erika</li> <li>Random</li> <li>Saved Pictures</li> <li>Year End 2015</li> <li>OneDrive</li> <li>This PC</li> <li>Desktop</li> <li>Documents</li> <li>Downloads</li> <li>Music</li> <li>Pictures</li> <li>Year End 2015</li> <li>OneDrive</li> <li>Zerika</li> <li>Desktop</li> <li>Documents</li> <li>Downloads</li> <li>Music</li> <li>Pictures</li> </ul>	Specify the drive letter for the connection and the folder that you want to connect to: Drive: A: Folder: Example: \\server\share Reconnect at sign-in Connect using different credentials Connect to a Web site that you can use to store your documents and pictures. Finish Cancel	ور
Local Disk (C:) V 11 items 1 item selected		::: <b>.</b>

### **Resetting a User Session**

In the event a user session within Enterprise becomes frozen, the session can be reset.

\*Note\* The user with the frozen Enterprise session will need to complete the following steps.

Begin by having the user with the frozen session navigate to apps.ontempworks.com using any internet browser:



The user will log in using their Enterprise login credentials. Be sure they include "Host\" before their username:

	Domain\user name:	
	host\Bryan.Cranston	
	Password:	
	Security	
	Warning: By logging in to this web page, you confirm that this computer complies	
	with your organization's security policy.	/
	Sign in	
	To protect against unauthorized access, your RD Web Access session will automatically time out after a period of inactivity. If your session ends, refresh your browser and sign in again.	
*Note* Make sure they are using	ng the correct backslash of "\" and not "/" whe	n logging in.

The user will select the "Apps2 Logoff" icon. A small RDP file downloads to their desktop:



The user will open the downloaded file and accept all security warnings:



The user will enter their Enterprise login credentials (again, they will need to use "host\" before entering their username. The remote desktop terminal session loads and the users frozen Enterprise session will close:

Nemo	oteApp				×
Do you trust the publisher of this RemoteApp program?					
This Rem before you	oteApp program could h u connect to run this pro	arm your local or remo gram.	e computer. Mak	e sure that you tru	ist the publisher
	Publisher:	TempWorks.com			
- CD	Type:	RemoteApp program	n		
	Path:	A2Logoff			
	Name:	Apps2 Logoff			
	Remote computer:	APPS-CB.ONTEMP	WORKS.COM		
	Gateway server:	Apps-GW.onTempv	orks.com		
🗌 Don't a	ask me again for remote	connections from this	publisher		
💽 Show	v Details			Connect	Cancel
	Windows Securi	tv			×
	Enter you	r credentials			
	Type your user name and password to connect to CHRD12CHA.TEMPWORKS.COM				
	host\bryan.cranston				
	<u>ه</u>				
Domain: host					
More choices					
		ок 🧖	Ca	incel	

\*Note\* If the users Enterprise session is still frozen after completing the above steps, please contact TempWorks Support.

## **Related Articles**