

Enterprise - Logging in Overview

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Enterprise Login Overview

[Apps.ontempworks.com](https://apps.ontempworks.com) is an enhanced, user-friendly version of the Microsoft Remote Desktop Protocol that was created as a way to access Enterprise using the latest version of RDP. It provides all of the performance benefits of using remote desktop while having the application appear as if it is running locally on the user's workstation. Connecting to Enterprise in this manner is commonly known as a "2-tier" connection, because it does not connect to data portals. The below instructions will help you emulate a local version of Enterprise while using a terminal server application.

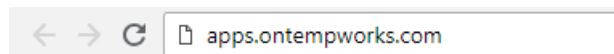
How to Log in to Enterprise

Note Enterprise access via apps.ontempworks.com requires additional permissions that are managed within Bridge.

If you are unable to log into Enterprise via apps.ontempworks.com, please contact your Bridge Administrator/Supervisor for assistance.

For more information, please see the article titled [Managing Users in Bridge](#).

Begin by navigating to apps.ontempworks.com using any internet browser:



Login using your Enterprise login credentials. Be sure to include "Host\" before your username:

Domain\user name:

host\Bryan.Cranston

Password:

.....

Security

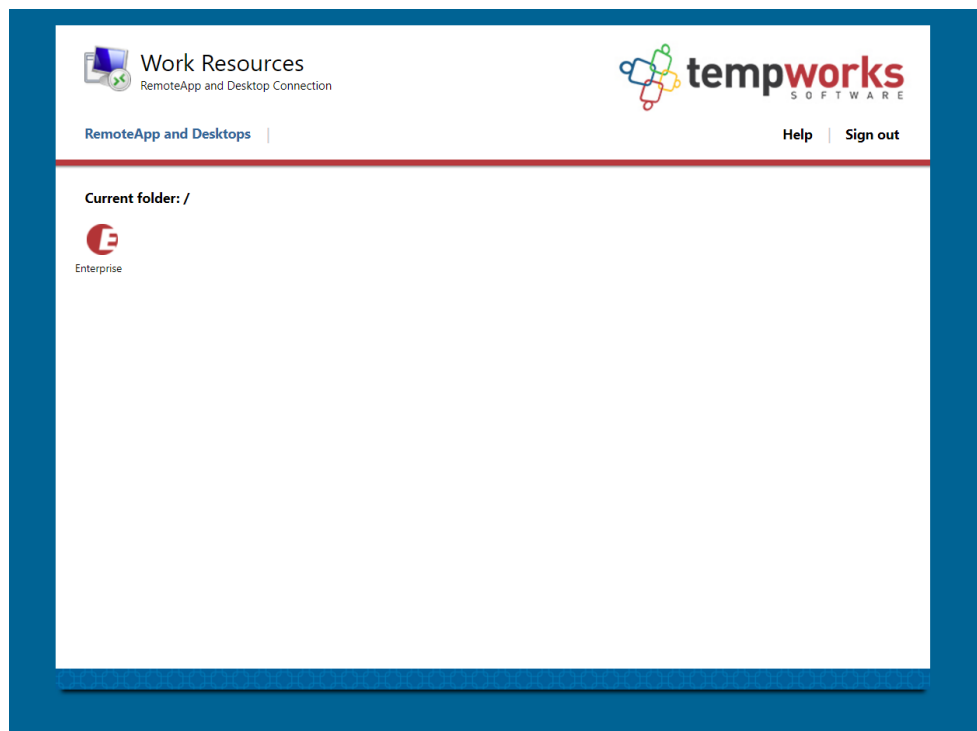
Warning: By logging in to this web page, you confirm that this computer complies with your organization's security policy.

Sign in

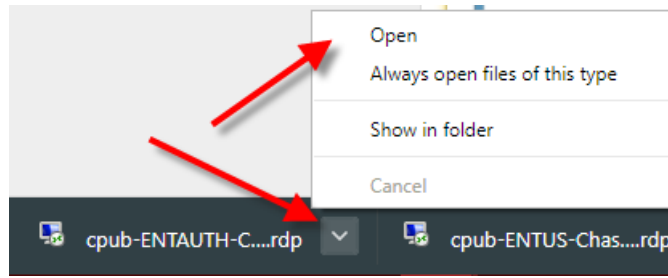
To protect against unauthorized access, your RD Web Access session will automatically time out after a period of inactivity. If your session ends, refresh your browser and sign in again.

Note Make sure you are using the correct backslash of "\" and not "/" when logging in.

Select the "Enterprise" icon. A small RDP file will be added to your downloads:



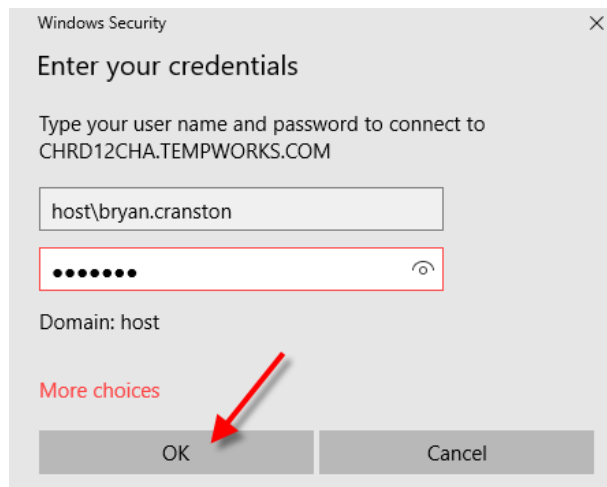
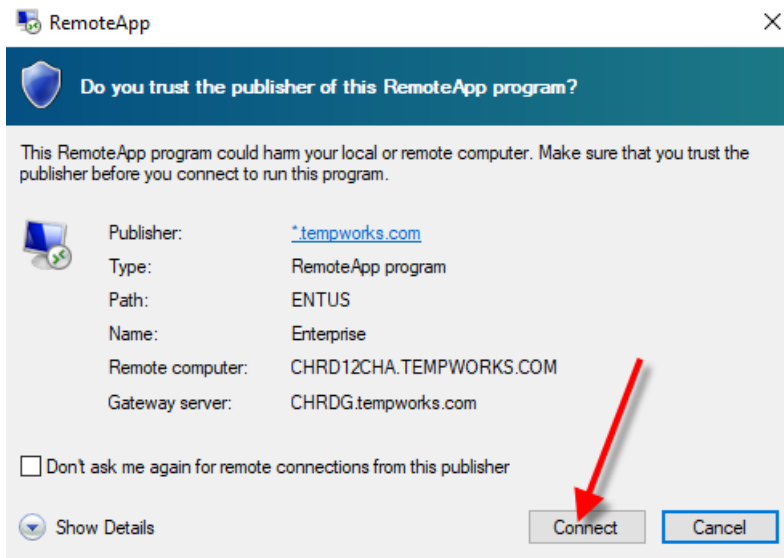
Open the downloaded file and accept all security warnings:



Note It is **not recommended** that the RDP shortcut be saved to your desktop due to Microsoft continually updating certificates that could lead to an error being received when attempting to utilize the shortcut.

When accessing Enterprise, it is **always recommended** to get a fresh RDP file from apps.ontempworks.com.

Enter your Enterprise login credentials (again, you will need to use "host\" before entering your username. The remote desktop terminal session loads and displays the Enterprise interface:



Accessing Local Drives and Folders

1. Search for and open an employee record
2. Select their Documents page, using the menu located on the left
3. Click on the “Upload New File” icon located on the top right corner of the main window
4. Click on the “Folder” icon next to the file path text box
5. Browse to your folder location using the Windows Explorer pane. Because you are connecting through RDP, you will need to select your Network folder and Terminal server client first:

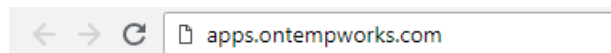


Resetting a User Session

In the event a user session within Enterprise becomes frozen, the session can be reset.

Note The user with the frozen Enterprise session will need to complete the following steps.

Begin by having the user with the frozen session navigate to apps.ontempworks.com using any internet browser:



The user will log in using their Enterprise login credentials. Be sure they include “Host\” before their username:

Domain\user name:

host\Bryan.Cranston

Password:

.....

Security

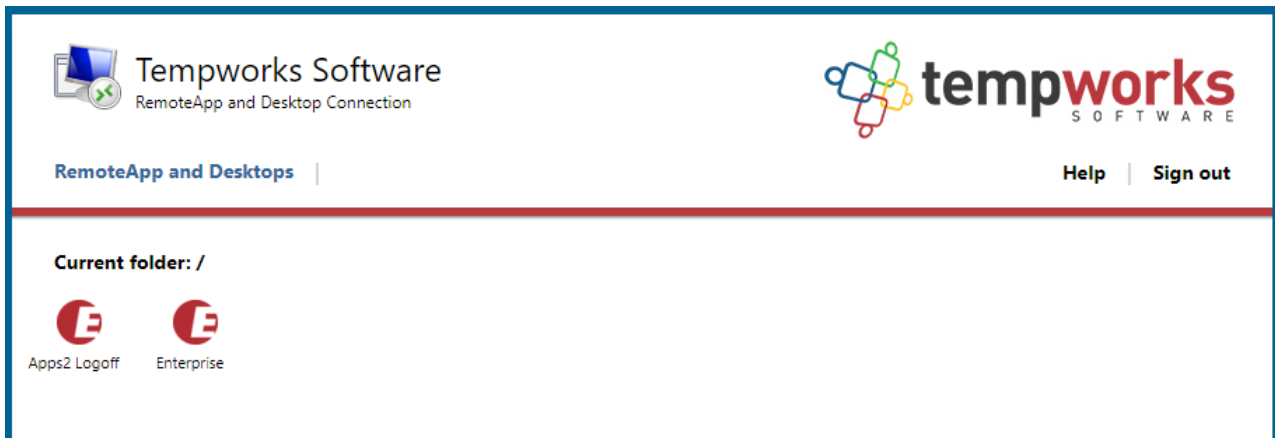
Warning: By logging in to this web page, you confirm that this computer complies with your organization's security policy.

Sign in

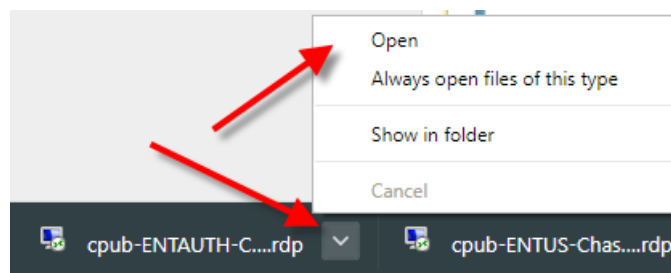
To protect against unauthorized access, your RD Web Access session will automatically time out after a period of inactivity. If your session ends, refresh your browser and sign in again.

Note Make sure they are using the correct backslash of "\" and not "/" when logging in.

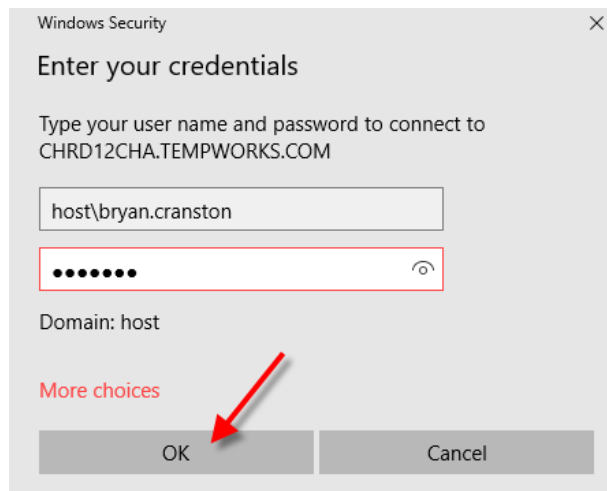
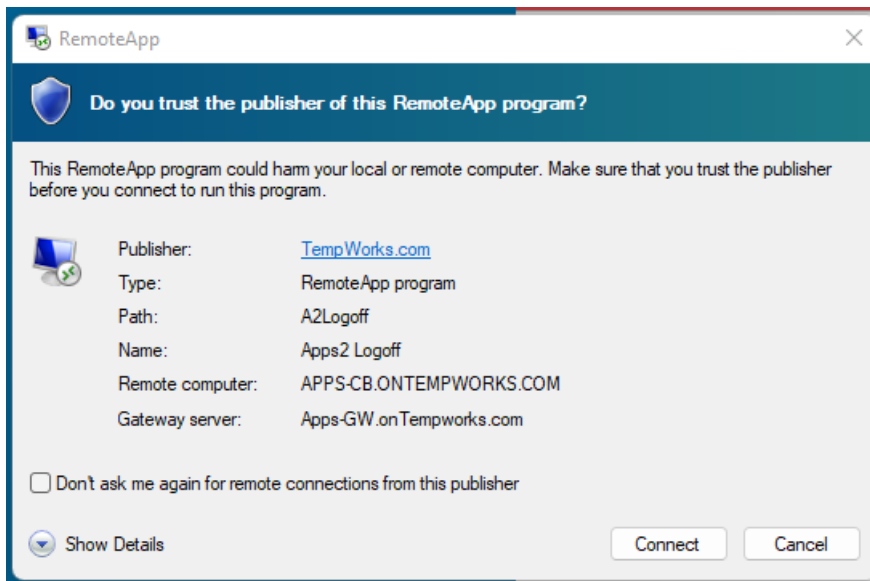
The user will select the "Apps2 Logoff" icon. A small RDP file downloads to their desktop:



The user will open the downloaded file and accept all security warnings:



The user will enter their Enterprise login credentials (again, they will need to use "host\" before entering their username. The remote desktop terminal session loads and the users frozen Enterprise session will close:



Note If the users Enterprise session is still frozen after completing the above steps, please contact [TempWorks Support](#).

Related Articles