

# Customer Change Log Report

Last Modified on 05/22/2018 1:29 pm CDT

## Customer Change Log

Purpose:

This report is designed to show you all of the logged changes made to customers. This is a great report to see who changed the remit to address, status, department name, etc. in order for you to follow up with them to see why they made the given change.

Customer - Department	Customer Id	Date Updated	Updated by Rep	Billing Department Name	Customer Name	Department Name	Status	Attn To	Activation Date
(no grouping)									
Real Steel - Primary	4295012443	9/8/2017 11:02 AM	alexander.swans on	Primary	Real Steel	Primary	A		4/5/2017 12:00:00 AM
Real Steel - Primary	4295012443	9/8/2017 11:02 AM	alexander.swans on	Primary	Real Steel	Primary	A		4/5/2017 12:00:00 AM
Real Steel - Primary	4295012443	9/8/2017 11:03 AM	alexander.swans on	Primary	Real Steel	Primary	A		4/5/2017 12:00:00 AM
Real Steel - Primary	4295012443	9/8/2017 11:03 AM	alexander.swans on	Primary	Real Steel	Primary	A		4/5/2017 12:00:00 AM
Real Steel - Primary	4295012443	9/8/2017 11:03 AM	alexander.swans on	Primary	Real Steel	Primary	A		4/5/2017 12:00:00 AM
Real Steel - Primary	4295012443	9/8/2017 1:31 PM	alexander.swans on	Primary	Real Steel	Primary	A		4/5/2017 12:00:00 AM
Real Steel - Primary	4295012443	9/8/2017 1:31 PM	alexander.swans on	Primary	Real Steel	Primary	A		4/5/2017 12:00:00 AM
Real Steel - Primary	4295012443	9/8/2017 1:54 PM	alexander.swans on	Primary	Real Steel	Primary	A		4/5/2017 12:00:00 AM
Real Steel - Primary	4295012443	9/18/2017 3:19 PM	alexander.swans on	Primary	Real Steel	Primary	A		4/5/2017 12:00:00 AM
Real Steel - Primary	4295012443	9/18/2017 3:21 PM	alexander.swans on	Primary	Real Steel	Primary	A		4/5/2017 12:00:00 AM

Parameters:

1. Start Date: The starting date updated of your desired date range.
2. End Date: The ending date updated of your desired date range.
3. Customer – Department Name: Filters by a given customer based upon the customer name – department name.
4. Group By: A list of different fields to group the data into on the report. Has the following options:
  - a. (no grouping)

b. Customer – Department

c. Updated by Rep

5. Customer ID: Allows you to filter by a specified customer ID.

6. Updated by Rep: Allows you to filter by a specific rep name to see what changes they've made.

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