

Insight Worldwide Integration Overview

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What is the Insight Worldwide Integration?

[Insight Worldwide](#) is an integration partner that specializes in finding staffing firms the best employees by utilizing valid, legal, integrity and behavioral pre-employment testing.

TempWorks and Insight Worldwide offer two integration to employers, both of which integrate into HRCenter:

- **A pre-hire integrity test** that is valid and legally identifies applicants who directly admit to risk behavior including, dependability / unexcused absenteeism, illegal or onsite drug use, theft, violence, and worker's compensation fraud
- **A sexual harassment and hostile workforce prevention training** – Individual state compliance requirements available

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Insight Worldwide Setup

Note This integration does require additional setup and an existing relationship with Insight. For more information about getting this setup, and pricing inquiries, please contact your TempWorks Account Manager.

The TempWorks and Insight Worldwide customer support teams will be available for any questions throughout this process.

The setup process includes the following steps:

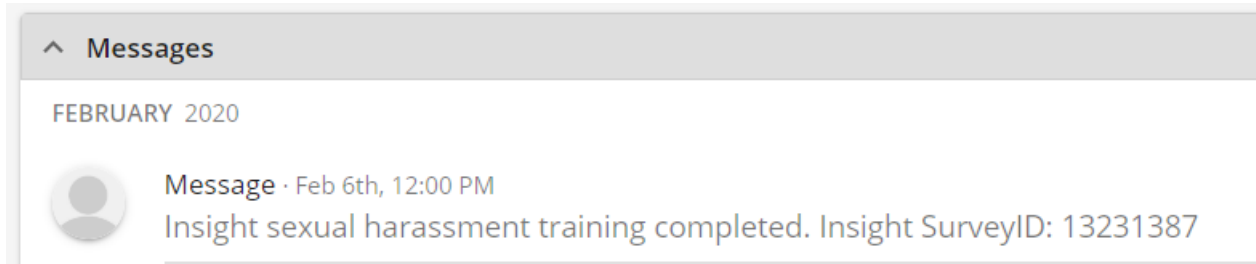
1. You will need to identify and send a list of branches that will be using the integration, to your Insight Worldwide customer support team
2. Insight Worldwide will create branch tokens for each branch and return the tokens to you and to your TempWorks support team
3. A member of the TempWorks support team will assign the tokens to your HRCenter and create the appropriate page(s).
4. You will then verify that the integration works properly in HRCenter and insert the page into the applicable

workflow(s).

Depending on the page the applicant goes through (integrity screening or sexual harassment prevention training), there are slight variations as to what the applicant will do and what will be posted within Enterprise.

Sexual Harassment Prevention Training Process

Once the applicant completes Insight Worldwide's Sexual Harassment Prevention Training, a message will be logged on their respective employee file within Enterprise and Beyond, and the page will be marked as completed within their workflow.



Note California non-supervisory applicants must spend one-hour within the sexual harassment training to be compliant with state employment laws. California supervisory employees must complete two-hour training.

For employers in Illinois, New York or other states that require harassment prevention training, please refer to your state law or contact Insight Worldwide regarding content and training time requirements for your state.


In the event the applicant's HRCenter session has expired after completing the training, the page will still be marked as completed and a message will be logged on the respective employee file within Enterprise and Beyond. Once the applicant logs back into their application session, they will be able to continue through their assigned workflow.

Integrity and Behavioral Screening Process

Once the applicant completes the Insight Worldwide- Integrity and Behavioral Screening page of their workflow, the following information will be posted as a message on the employee record within Enterprise and Beyond:


1. Integrity issue (yes or no)
 - If yes, then which integrity issue(s)
2. At risk (yes or no)

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Filter by message text... 

1 messages DATE -- - 6/1/2020 SORT BY **Date Created** DESC


SEPTEMBER 2014


 Message · Sep 15th, 2:26 PM · TempWorks API
 Insight Complete. W/C Fraud Warnings: 0.00, Drug Warnings: 0.00, Theft Warnings: 2.00, ...

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Date Started	2/4/2020
Date Completed	2/4/2020
Date Submitted	2/4/2020
Status	Completed

^ Required Signatures
 No signatures are required right now

^ Pages
 Insight - Background Screening

Insight Worldwide - Support Contact Information

If you need to contact the Insight Worldwide customer support team for questions or assistance, use the following information:

- **Phone:** 888.314.8908
- **Email:** support@insightww.com
- **Website:** www.insightww.com

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