

Beyond - Product Instances

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Product Instances

Note This article is intended for system administrators, before adding a product instance please consult with a TempWorks Representative.

Beyond fully integrates with all of our web modules, this includes:

- [HRCenter](#)
- [WebCenter](#)
- [Buzz](#)

These modules are connected directly to your database.

For example, if an applicant applies through HRCenter, they will have a record created for themselves in your system. As part of this process they will be making a web user account. This account is made up of what are called "Product Instances". Product instances link the web user account to the various web modules.


In this way an employee may have access to HRCenter, WebCenter, and Buzz based on the product instances their web user account has.

A single system may have more than one product instance that any given employee could be associated with. For example, you may have multiple entities and thus have more than one HRCenter/WebCenter/Buzz product instance.

As your company grows it is not uncommon to request a new product instance from TempWorks. **To do so you will need to work with/request this from your account manager.** Once a new instance has been created new URL's may be distributed to you. You will also need to make these instances available in Beyond.

Viewing Product Instances in Beyond

Once a new product instance has been created for you, an administrator can add this to your system.

1. Navigate to the  menu
2. Select 'Settings':
3. On the left side under 'System Settings', select 'Product Instances'

Your current product instances will be displayed here:

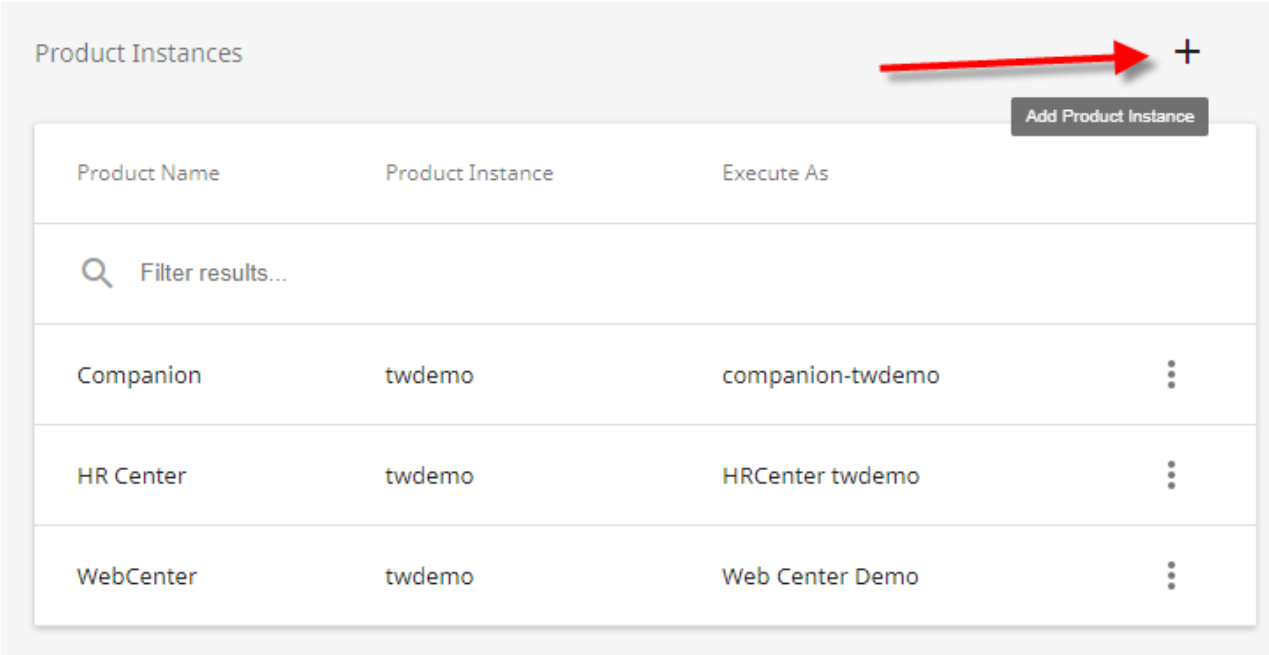
Product Instances	
Product Name	Product Instance
🔍 Filter results...	
WebCenter	CSS
Job Board	Default
WebCenter	Default
Job Board	HighTechStaffing
WebCenter	HiTech
Buzz App	twdemo
HR Center	twdemo

- **Product Name** - This is the name of the web module.

- **Product Instance** - This is the typically named after the entity it belongs to, or the name of your system.
- **Execute As** - This will be the service rep that logs whenever activity is conducted by the instance:

Adding an Instance

Select the '+' button above your current product instances:



The screenshot shows a user interface for managing product instances. At the top left, the text 'Product Instances' is displayed. In the top right corner, there is a '+' button with a red arrow pointing to it, and a dark grey button labeled 'Add Product Instance' below it. Below these elements is a table with the following structure:

Product Name	Product Instance	Execute As	
🔍 Filter results...			
Companion	twdemo	companion-twdemo	⋮
HR Center	twdemo	HRCenter twdemo	⋮
WebCenter	twdemo	Web Center Demo	⋮

This will open a wizard prompting you to add your new instance. Select a product from the 'Product Name' drop-down:

Product Instance

Product Name Execute As

Enterprise *Required

Beyond

WebCenter

HrCenter

Product Instance Id

.....

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Select a service rep the instance should execute as, typically a new service rep will be created by a TempWorks implementation specialist when working with you in the creation of the instance.

You can now name your 'Product Instance' and **insert the 'Product Instance ID' given to you by your TW Implementation specialist.**

Product Instance

Product Name Execute As

WebCenter Web Center Demo

Product Instance Product Instance Id

Hi Tech Staffing Web Center THIS12IS32AN42EXAMPLE

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