CTI WOTC Integration

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CTI WOTC Overview

The Corporate Tax Incentives (CTI) company integrates with TempWorks' HRCenter[™] to help your staffing company maximize the benefits of participating in the WOTC (Work Opportunity Tax Credit) program.

Note If you are interested in the CTI WOTC integration, please work with a TempWorks representative for pricing and setup inquiries.

Once the intial setup of the CTI integration is completed by a TempWorks' representative, you will need to add the CTI WOTC information page as a step in your HRCenter workflow for new employees to fill out. An employee's WOTC eligibility will then be tracked in Enterprise/Beyond.

Adding CTI WOTC to HRCenter Workflows

Once the integration has been set up, you will want to add the CTI WOTC page to your Workflow(s) for applicants. To learn more about HRCenter Workflows see How to Create & Edit Workflows.

To add a page to an existing HRCenter Workflow:

1. Navigate to HRCenter Admin & select Workflows

HRCENTER	
Dashboard	
Tenants	Basic Application
Workflows	
Pages	
Surveys	Direct Hire
Forms	
Tempworks Only	
Audit	

2. Select the Edit button next to the step you would like to add the page to (your steps and workflow options might be different from the step options here):

Name The name of the workflow that will display to applicant. Basic Application	Steps are the logical parts that your workflow is broken into. For instance, you may have employees first complete an application step, and then an onboarding step.								
				Active Inactive					
Description The description of the workflow that will display to applicant	5 Active or Inactive Steps			New					
Please fill out the forms	Application Step	9 Pages	Edit Deactivate	Translations					
Primary Actor Type The type of user that this workflow can be assigned to. This cannot be changed once the workflow is created. Employee	Unboarding Docs	5 Mages	Edit Deactivate	Translations					
Public Allow applicants to select this workflow during registration? Yes									
Branch Visibility If you would like this workflow to be branch specific please enter the Branchids this workflow should apply to									

- 3. Select the arrow in the lower right and then choose the CTI WOTC Page to add to any existing pages in the workflow.
- 4. Rearrange the pages as needed before selecting save:

Edit Step

Step Details

Now that you've completed putting together your step, take a look at the result to ensure it's what you were wanting.

Application Step

.



Now that the page has been added to the workflow, new employees will be able to fill out the CTI WOTC Survey.

When they see the CTI WOTC page it will look like this:

HRCENTER			Hello zzadjtest2 Log off
Pages	Exit		Save and Continue
Review & Submit	CTI WOTC		
		Continue	
		්රී tempworks	
		Powered by Temp/Works Software, Inc. @ 2019 (1.0.0.0 - 19.03.02.0511)	

Once they choose continue, they will be redirected to the WOTC Survey:



Upon completion of the survey steps, they will see a final confirmation page that will allow them to return to HRCenter and complete any additional application pages.

Personal Information		Your Confirmation Number: 9452821
Address Verfication		Thank you for your participation
General Information		Thank you for your participation.
Background Information	e	You may now close this page.
Public Assistance	e	Roturn To Onboarding Wobsite
SSI And Rehabilitation	e	Return to Onboarding Website
U. S. Military Experience	e	
Criminal History	e	
Confirmation Page		

How to Track WOTC Eligibility

After employees complete the WOTC survey, their WOTC eligibility will be determined by CTI. The results will then be updated on the Employee's record in Enterprise.

First, a message is logged on the employee's record with a summary of the employee's eligibility:

visifile	employee :	snapshot	phone/ema	+					
details documents integrations evaluations pay history pay setup tasks search message		Zzadjtest2, Zzadjtest2 vanessam@tempwou Eligible for Hire HRC username/passo	2 ks.com Rate Desired vord: zzadjtest2,	S25.00 /zzadjtest2	Resume Received 19 On File Active Assigned	vanessam@tempworks.com			
	Date	Action	Messag	;e		Rep	Contact	Due	
	3/14/2019	Message	ge CTI WOTC Complete. Eligibility Status: ineligible				twapi-user		
	3/14/2019	Message	Confirm	Confirmation Code: 9452821					
employee	_								
customer order	4	2						→ →	

The employee's WOTC eligibility status will also be updated on the details page of the employee's record:

▲ details	personal i	personal information						sses		Perma	Permanent Use Temporary 📃		
aca	Last Name	Zzadjtest2		Su	uffix		Street	test					
activity tracker assignment restrictions	First Name	Zzadjtest2 Prefix -				Ŧ	Street 2						
contact methods	Middle Name	Nickname					City	test					
candidacy	SSN	020-20-2020					State	IA	~	Zip Co	de 44355-		
direct hire	ID	4295037784 Contact - 0				- 0	County			Schoo	- (0)		
education	Act. Data	11/1/2015	Deact Date				county			Jenou	/ ⁻ (0)		
interpersonal	Act. Date	11/1/2016 🔳 Deact. Date					Country	United States of America					
past jobs	hiring info	rmation											
required docs	Order Type	TE				Ŧ	Branch	ranch New Brighton			Ψ		
test scores	Hire Status						Staffing	Specialist twapi-user			Ŧ		
transportation	Profession	Clerical				Ŧ	Interviev	nterviewed By			-		
unemployment	Washed Status	Familiar				Ŧ	Entered	ntered By twapi-user		11/1/2016 2:39:00 PM			
employee	19 On File	×	19 Expire Date			I	Vendor						
customer	Orientation Da	te	Anniversary Da	te 12/5/	/2016	I	Job Title	e				Ŧ	
order	Resume On File	e Numeric Rating 0					How Hea	How Heard of Americas Job Bank				Ŧ	
assignment	WOTC Eligibilit	ty Not Eligible					How Heard Details						
contact	backgroui	nd information											
contact	Past Residence	s					Security Clearance						
pay / bill	Convictions							L				Felony	
reports	oqual opr	ortunity											
hrcenter	Birth Day	m	10 Date Verifier	4		m	Nationality	,		-	Disabler	EVerified	
administration	Data Estarad	11/1/2016	is bate vermee	·		88	Votoron Ct				Citizon	Ushaana	
auministration	Date Entered	11/1/2016					Veteran Status Citizen Unknown 🔻				Unknown 👻		
all options	Gender	· · · · ·					Birthplace						

Searching by employee's WOTC eligibility:

You can search for all eligible or not eligible employees by selecting Enhance Search and navigating to Profile > WOTCEligibility:



Related Articles