

Experian Unemployment Claims Management

Last Modified on 03/14/2024 5:03 pm CDT



Overview

With [Experian Unemployment Claims Management \(UCM\)](#), you can ensure compliance with state and federal agencies, lower the amount you spend on unemployment insurance premiums, appeal claims and protect your bottom line.

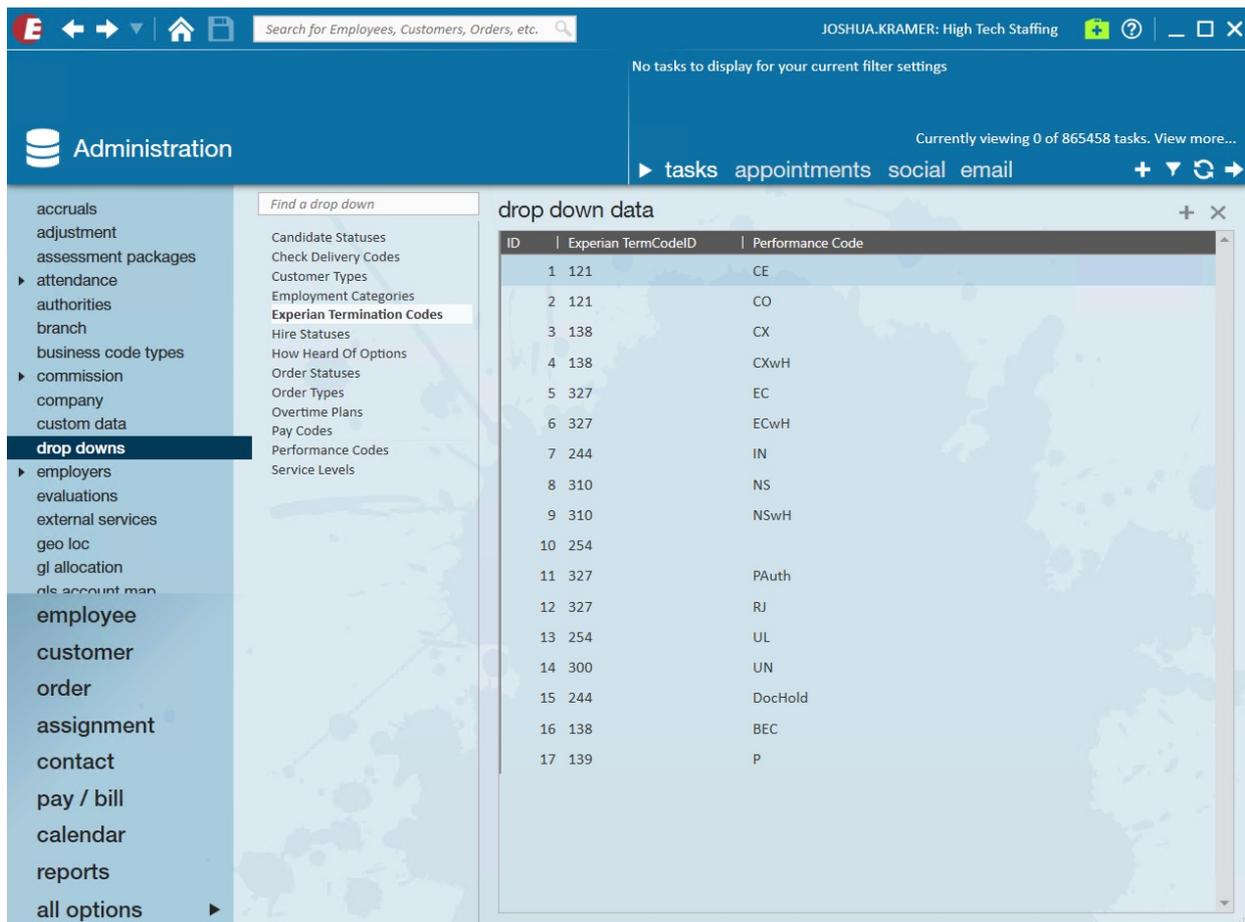
Note If you are interested in the Experian UCM integration, please contact your TempWorks Account Manager for pricing and setup inquiries.

Setting Up Experian UCM

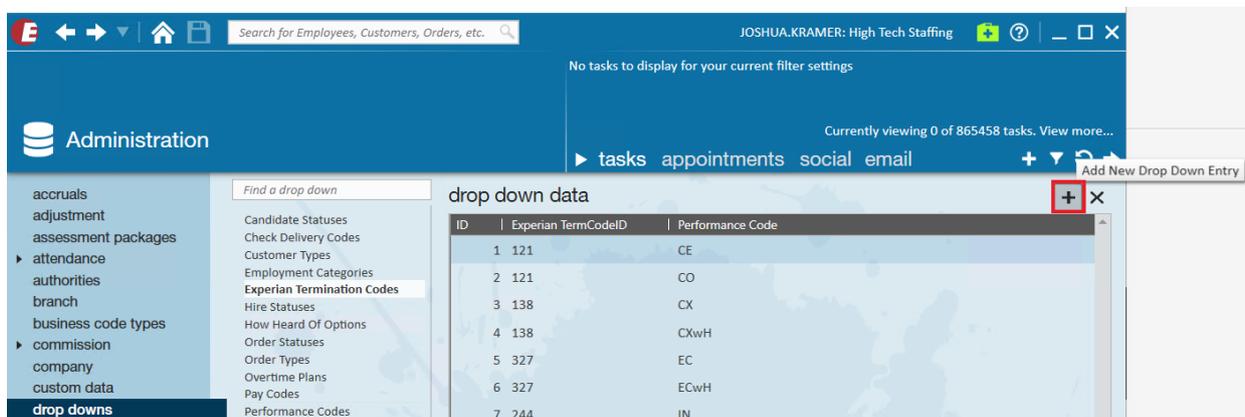
The Experian UCM integration is primarily configured by the linking of TempWorks Performance Codes and Experian Termination Codes. Once the codes are linked, the information can be sent directly to Experian in which unemployment claims can be managed.

Navigate to Enterprise > All Options > Administration > Drop Downs.

Select the drop down titled "Experian Termination Codes":



Within the "Experian Termination Codes" list, you will see all of the default Performance Codes that are currently linked to Experian Termination Codes. You can add a new custom link by selecting the "+" at the top right:



Select the appropriate Experian Termination Code and TempWorks Performance Code within the new line item and once chosen, select "Save" at the top left to submit your changes:

Note If you have any questions related to the mapping of the TempWorks Performance Codes to Experian Termination Codes, please contact your Experian UCM representative for assistance with the mapping of the codes.

Administration

Search for Employees, Customers, Orders, etc.

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No tasks to display for your current filter settings

Currently viewing 0 of 865458 tasks. View more...

tasks appointments social email

Find a drop down

Candidate Statuses
Check Delivery Codes
Customer Types
Employment Categories
Experian Termination Codes *
Hire Statuses
How Heard Of Options
Order Statuses
Order Types
Overtime Plans
Pay Codes
Performance Codes
Service Levels

drop down data

ID	Experian TermCodeID	Performance Code
1	121	CE
2	121	CO
3	138	CX
4	138	CXwH
5	327	EC
6	327	ECwH
7	244	IN
8	310	NS
9	310	NSwH
10	254	
11	327	PAuth
12	327	RJ
13	254	UL
14	300	UN
15	244	DocHold
16	138	BEC
17	139	P
18	102	NS

Note You also have the option of removing a link by highlighting the appropriate entry within the list and selecting the "X" at the top right:

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Remove Selected Drop Down Entry

Sending the Information to Experian

Once the Performance Codes have been mapped to Experian Termination Codes, for assignment records that have the codes applied after the linking has finished, an export will automatically be sent to Experian on a weekly basis, once the week has been closed.

Note In the event Experian requests retroactive assignment/payroll data, you can manually run the Payroll Retro File for the intended date range(s) and send the information directly to Experian:

This file can be downloaded by navigating to Enterprise > Pay/Bill > Action's Menu > Exports:

- **Category:** Employee
- **Procedure:** Experian Verify Payroll Data - Retro
- **StartDate:** Weekend Bill Start Date
- **EndDate:** Weekend Bill End Date
- **Hier ID:** Enter your appropriate Hier ID that is relative to the information that will be pulled into the file.

If you are uncertain as to the Hier ID to enter within the "Hier ID" field, please contact [TempWorks Support](#) for assistance.

The screenshot shows a software dialog box titled "export file". It contains three main sections: "select category" with a dropdown menu set to "Employee"; "select procedure" with a dropdown menu set to "Experian Verify Payroll Data - Retro"; and "parameters" with three input fields for "Start Date", "End Date", and "Hier ID". Each of these input fields has a red exclamation mark icon to its left, indicating a warning or error. At the bottom of the dialog, there is a mouse cursor, a warning icon, an "X Close" button, and an "Export File" button with a document icon.

If there are any issues when downloading, please break up the file into smaller timeframes of 6 months to 1 year and combine the individual files to house all the data within the intended date ranges.

For additional assistance, please contact TempWorks Support.

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