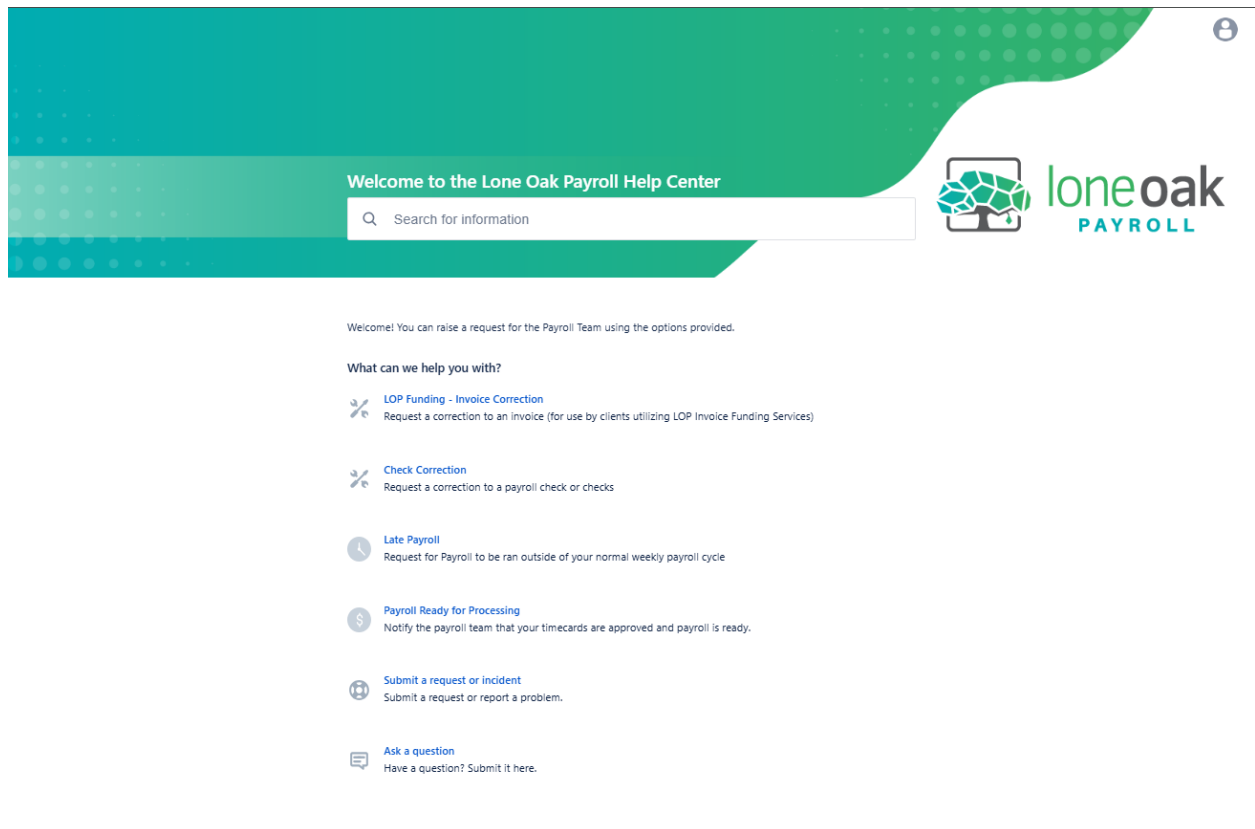# LOP Help Center - Overview

Last Modified on 11/20/2024 2:49 pm CST

Overview

At Lone Oak Payroll, we utilize the request management system Jira to manage all of our incoming requests. Our clients may use the Lone Oak Payroll Help Center to track and manage the requests that they have submitted. This article is to provide you with an overview of this tool.

The LOP Help Center may be accessed here: https://tempworks.atlassian.net/helpcenter/lop/

Note Please see the video below for a brief overview of the LOP Help Center.

Creating Requests

The following article can be utilized for creating requests within the LOP Help Center:

- Request Types
- Finding Your Proofing Session ID

Payroll Processes

The following articles can be utilized to find information related to LOP Payroll Processes:

- Check Corrections
    - ACH Reversals
- Late Payroll
- Funding Invoice Corrections

Related Articles