Enterprise - System Requirements to Access Apps.OnTempWorks.com

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What is Apps.ontempworks.com?

Apps.ontempworks.com is the latest model for running TempWorks Enterprise Infinity. We highly recommend utilizing this method to log in. For log in instructions for general users, check out Logging in to Enterprise Overview.

Internet access is required and connectivity to Apps.OnTempWorks.com IP address space on the appropriate protocols must not be restricted by your local network.

This article includes:

- 1. Software Requirements
- 2. Remote App Network Firewall Requirements

Software Requirements

In order to use Apps.OnTempWorks.com, you must have an updated Remote Desktop (RDP) client on a supported system. We support the following operating systems.

Note The following are no longer supported software for utilizing apps.ontempworks.com to log into Enterprise, due to Microsoft ending support for these operating systems:

- Windows XP (support ended April 8, 2014)
- Windows 7 (support ended January 13, 2015)
- Windows Vista (support ended April 11, 2017)
- Windows 8 & 8.1 (support ended January 10th, 2023)

Windows 10

Windows 10 is supported with the following recommendations:

- We fully support the updated and currently supported release builds from mainstream channels
- We have limited support for other builds
- Details on Windows 10 versions can be found https://en.wikipedia.org/wiki/Windows_10_version_history

Note Microsoft will be ending support for Windows 10 on October 14th, 2025. It is recommended to upgrade to Windows 11 if you haven't already to ensure Microsoft security and Enterprise compatibility.

Windows 11

Windows 11 is supported with the following recommendations:

• We fully support the updated and currently supported release builds from mainstream channels

Mac OS

Note TempWorks does not officially support Apple Computers as a preferred device when accessing Enterprise.

If you are utilizing a Mac you can log in as long as you utilize the "Windows App" application. This means you will need to stay up to date with Microsoft's latest requirements for the app in order to run Enterprise.

Note For full instructions, check out How to Log in to Enterprise From a Mac.

Remote App Network - Firewall Requirements

- Must allow outbound connections on HTTP(80)/HTTPS(443) to rdg.tempworks.com
- Must not Proxy this traffic
- Remote App traffic should not cached or filtered. (deep HTTP packet inspection/filtering should be avoided)
- If using outbound firewall rules, allow traffic on TCP/80 and TCP/443
- If desired, you can only allow traffic to our hosting data center at IP 206.166.214.0/23

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