Employee Portal - Welcome to WebCenter

Last Modified on 09/11/2025 9:17 am CDT

Welcome to WebCenter

The employee portal of WebCenter gives you, the temp employee, access to important information including paycheck stubs, assignment info, and important documents.

Note Each staffing company has a unique URL link to WebCenter and will need to provide you with log in credentials. These same credentials are used to log into HRCenter.

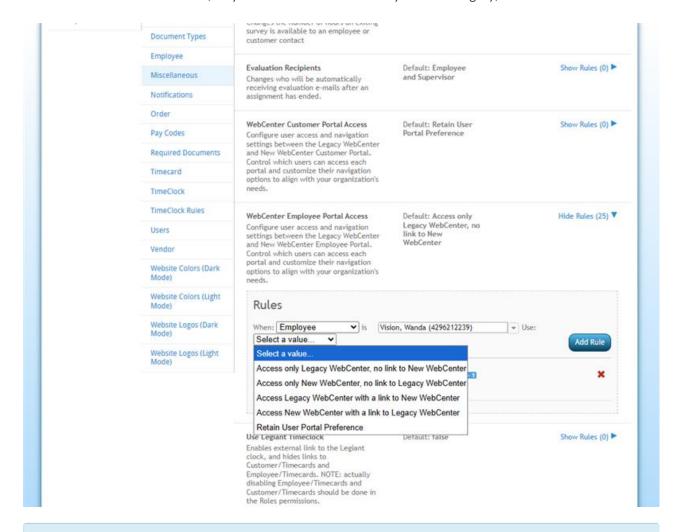
Note Keep in mind that you may not be able to see all the options available as WebCenter can be limited by Roles and Configurations.

Enabling Access to Enhanced Employee

Portal

To allow for additional flexibility in determining login functionality for users, TempWorks has added a new configuration titled "WebCenter Employee Portal Access" with the following options:

- Access only Legacy WebCenter, no link to New WebCenter: Users' access is restricted to the Legacy WebCenter.
- Access only New WebCenter, no link to Legacy WebCenter: Users can only access the New WebCenter.
- Access Legacy WebCenter with a link to New WebCenter: Users start in the Legacy WebCenter upon log-in but have a link to access the New WebCenter.
- Access New WebCenter with a link to Legacy WebCenter: Users start in the New WebCenter upon log-in but have a link to access the Legacy WebCenter.
- Retain User Portal Preference: Users will stay in the portal from their previous session. For example, if a user was in the New WebCenter, they will remain there unless they switch to Legacy, and vice versa.

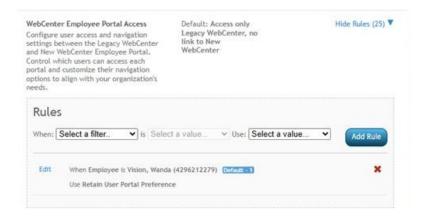


Note When completing initial setup, we recommend setting up the config for individual employees before setting up the config for all employees within your Branch or Application. For the following example, we will be setting up the configuration for an individual employee.

To setup the configuration, complete the following:

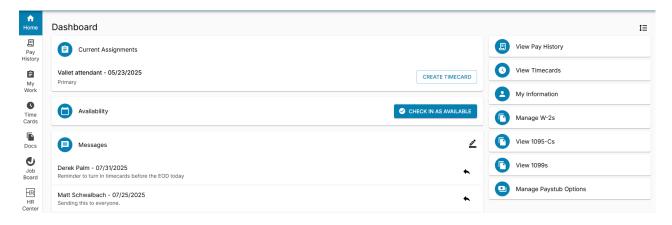
- Navigate to WebCenter Admin > Config Tab > Category: "Miscellaneous" > "WebCenter Employee Portal Access" Config.
- 2. Select the "When" filter and select "Employee".
- 3. Within the "Is" filter, enter the employee's name and select the intended employee from the results.
- 4. Within the "Use" filter, select "Retain User Portal Preference".
- 5. Select "Add Rule".

Once the config has been setup for the employee, the entry will be listed:



The Home Tab

Upon logging into WebCenter, you will be navigated to your dashboard:



Note What appears on your home screen may vary depending on how your configurations have been set by your staffing partner. If you have questions on what you are seeing, not seeing or have access to, please contact your staffing representative for assistance.

Within the Dashboard, you are able to interact with the following:

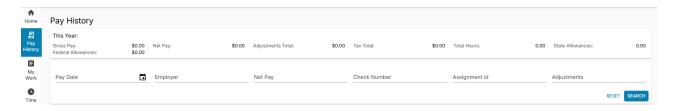
- Sidebar
- Current Assignments
- Availability
- Messages
- Tax Documents
- Personal Information (including notification preferences)

Note For more information, please see the following articles:

- Employee Portal The Home Tab
- Employee Portal My Information & Notification Preferences
- Employee Portal How to Reset Your Password

Pay History

Within the Pay History tab, you can view and print your paystubs:



Note For more information, please see article titled Employee Portal - The Pay History Tab.

My Work

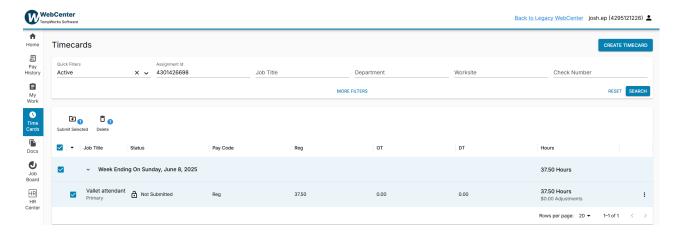
Within the My Work tab, you will have access to your assignments along with being able to view and create timecards:



Note For more information, please see the article titled Employee Portal - The My Work Tab.

Timecards

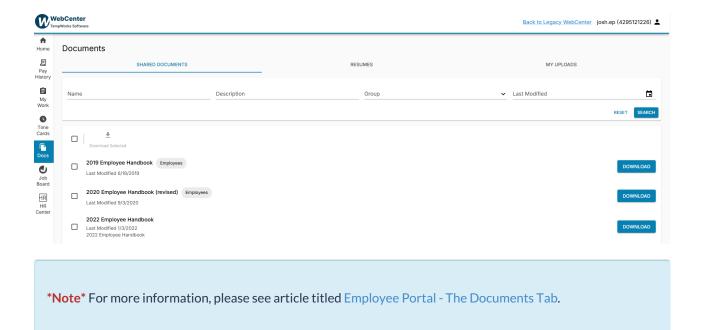
Within the Timecards tab, you will be able to create, view, edit, and submit timecards to your staffing provider:



Note For more information, please see the article titled Employee Portal - The Timecards Tab.

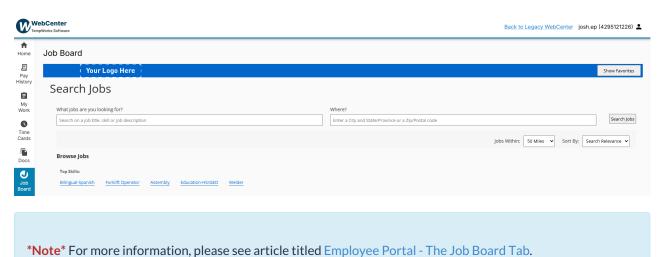
Documents

Within the Documents tab, you can download, upload, and search for your documents:



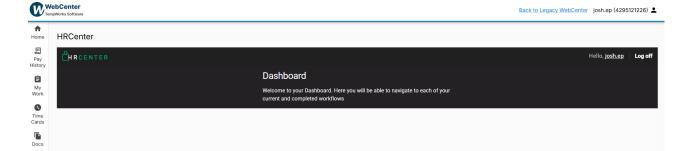
Job Board

Within the Job Board tab, you will be able to search for jobs utilizing the TempWorks Job Board:



HRCenter

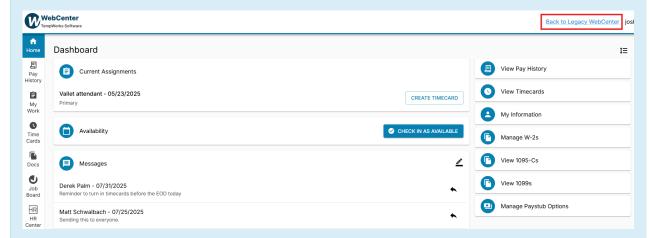
Within the HRCenter tab, you can complete workflows that have been assigned to you from your staffing provider, directly within WebCenter:



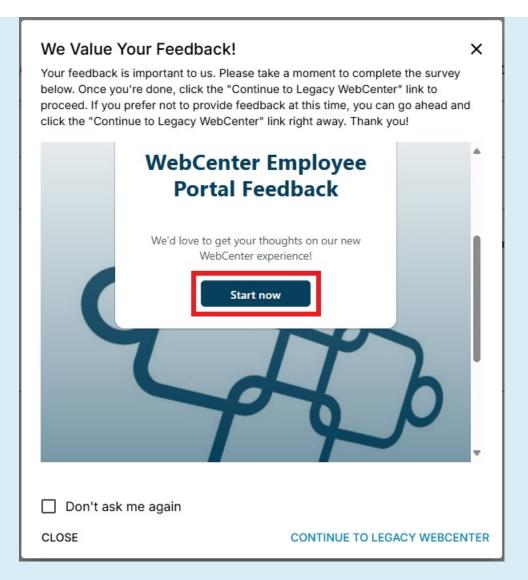
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Note For more information, please see the article titled Employee Portal - The HRCenter Tab.

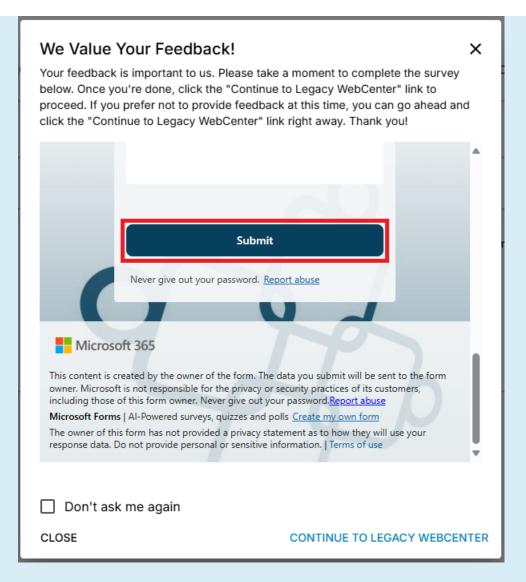
Note The updated WebCenter Employee Portal contains all the functionality as Legacy WebCenter, but in the event you need to navigate back to Legacy, you can select the "Back to Legacy WebCenter" option to the top right of the WebCenter window:



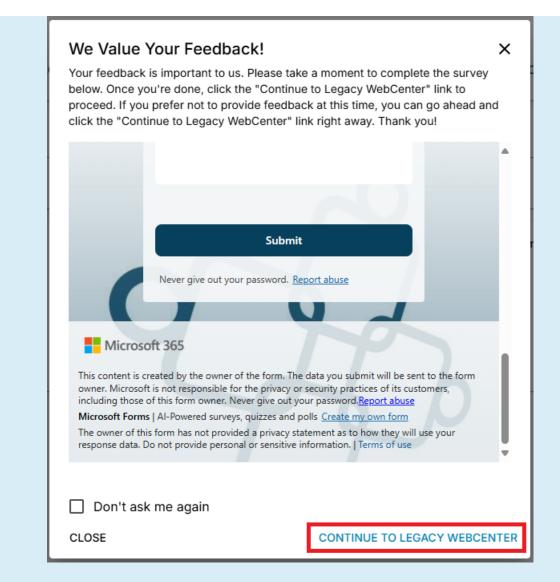
Upon selecting the "Back to Legacy WebCenter" option, a new window will open with a link to a survey that is used to gather your feedback on the updated Employee Portal. Please select the "Start now" button to begin the survey:



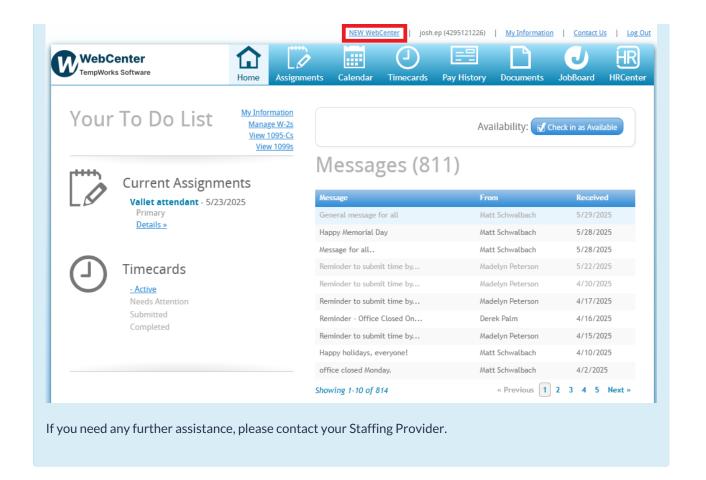
Once the questions have been answered, select "Submit" to complete the survery:



Once the survey is complete, select "Continue to Legacy WebCenter" to be navigated back to the Legacy WebCenter Employee Portal:



You can then return back to the updated WebCenter Employee Portal at any time by either logging out and logging back in, or by selecting the "NEW WebCenter" option at the top right of the WebCenter window:



Related Articles