Beyond - How to Setup SystemIQ

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Overview

With the SystemIQ integration, you can tap into AI-driven assistance, helping to generate content quickly, reducing the need for manual writing and enabling you to focus on more strategic aspects of recruitment.

Content can be generated for individual record types using pre-defined prompts, custom prompts, and more.

Note The SystemIQ integration requires additional licensing. Please contact your TempWorks Account Manager for more information.

Security Permission Requirements

Once the SystemIQ license has been enabled for your system, users will need to be a member of a Security Group that contains a combination of the following permissions:

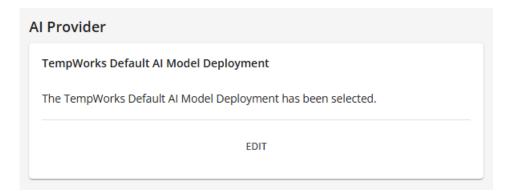
- For administrative users, the following permissions need to be applied:
 - SystemIQ Can Administrate AI
 - SystemIQ Can Administrate AI Users
 - SystemIQ Custom
 - SystemIQ General
- For general SystemIQ users, the following permissions need to be applied:
 - SystemIQ Custom
 - o SystemIQ General
- SystemIQ Can administrate Al
 Allows user to configure a monthly budget, and setup a custom deployment Al model.
- SystemIQ Can administrate Al users
 Allows user to add/view/edit groups, and distribute the monthly budget amongst groups.
- SystemIQ Custom
 Allows users to input custom prompts and have an ongoing conversation with SystemIQ.
- SystemIQ General
 Allows users to access pre-determined SystemIQ prompts.

Note If you utilize custom Security Groups with Advanced Permissions, you will need to add the Access to the "SystemIQ" pages within their respective record type to the Security Groups that require the functionality: BY PAGE BY FIELD Selecting a parent selects children 🗸 Q SystemIQ X Access ▲ Employee SystemIQ Page Access ▲ Customer Access SystemIQ Page Access ▲ Contact Access SystemIQ Page Access ▲ lob Order Access SystemIQ Page Access For more information on created custom Security Groups with Advanced Permissions, please see the following article titled "Beyond - Creating Security Groups with Advanced Permissions".

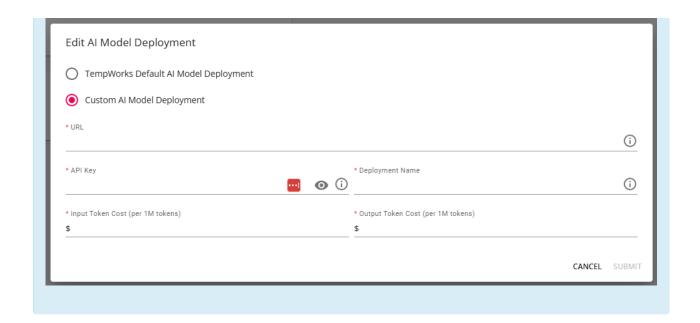
Configuring the Al Model

During setup of the SystemIQ integration, you will be configured with the TempWorks Default AI Model.

With the TempWorks Default AI Model, no further configuration is needed.



Note In the event you have an existing relationship with an AI Model that utilizes OpenAI, you can replace the AI Model being used for the SystemIQ integration by navigating to B Menu > System Settings > SystemIQ > Administration > AI Provider > Edit, and entering the required information from the AI Model provider:

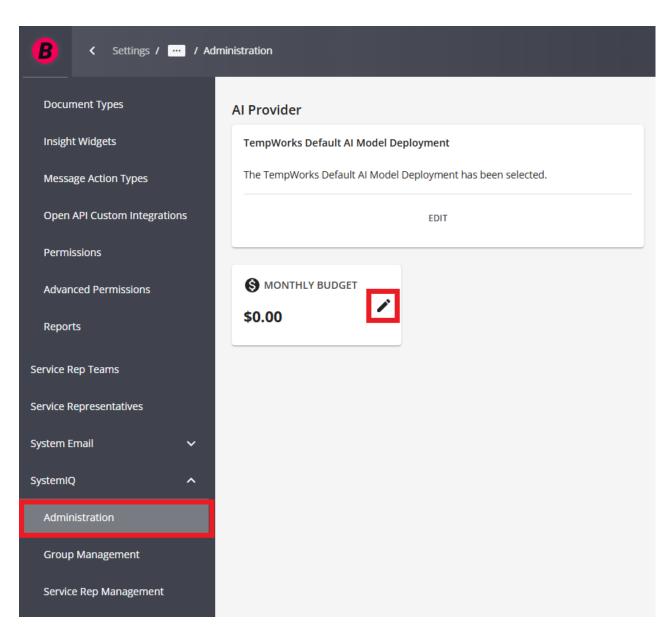


Setting a Monthly Budget

Al models work with the concept of "tokens" for defining the size of requests and responses. Each request sent to the Al Provider incurs an input token cost, as well as each output from the Al Provider.

By using SystemIQ in Beyond, managing and controlling a budget for AI-driven features is essential due to the costs associated with generating content with AI.

To set the monthly budget, navigate to B Menu > System Settings > SystemIQ > Administration > Edit option within the "Monthly Budget" card:

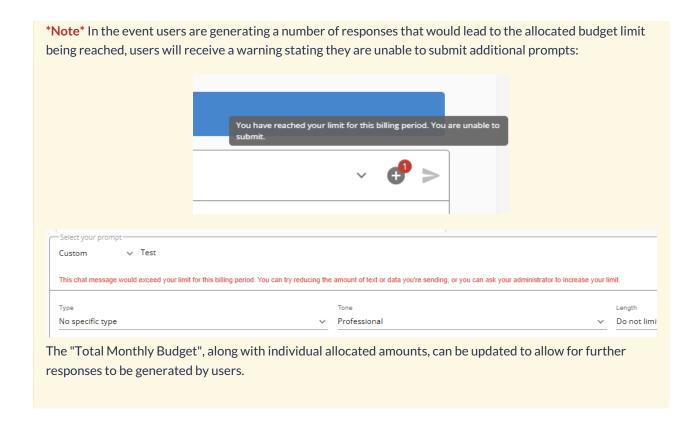


Enter in the total monthly budget for your company and select "Submit":



Note Your company will only be charged for the total value of the responses generated by users during that respective billing cycle. Therefore, you are only charged for what is used.

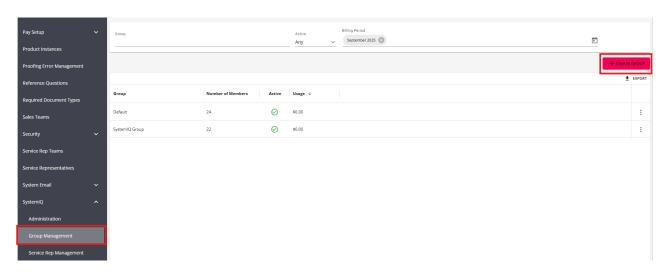
For more information on the costs associated with response generation, please contact your TempWorks Account Manager.



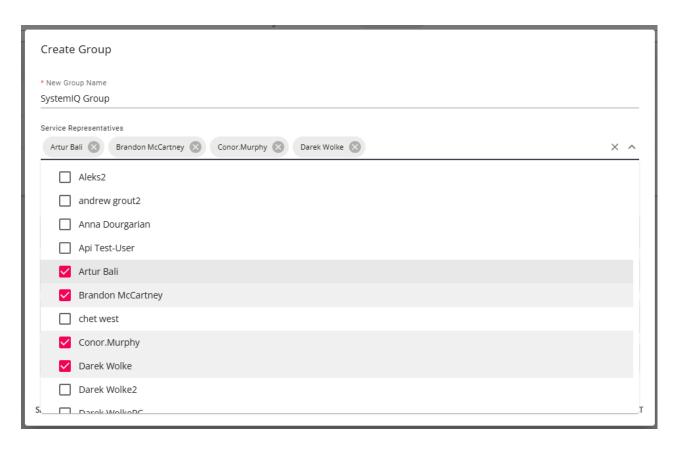
Allocating the Budget to Users

Users can be added to groups with specific budget allocation to fit their needs.

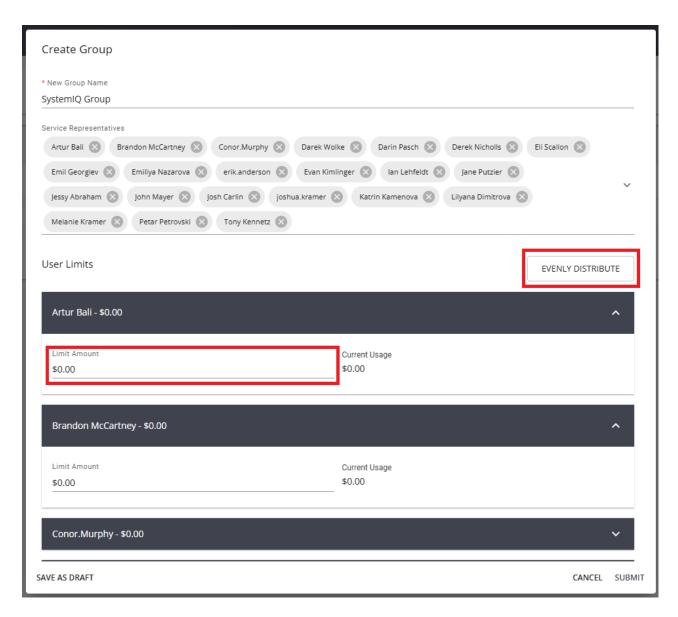
To add users to groups, navigate to B Menu > System Settings > SystemIQ > Group Management > Create Group:



Enter the name of the group and select the appropriate users within the "Service Representatives" drop down:



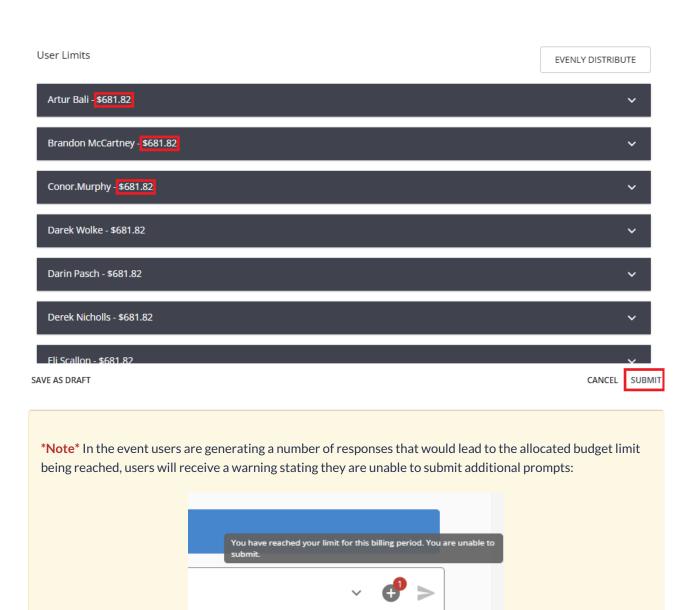
You will now have the ability to manually set individual budget allocations per user, or simply select "Evenly Distribute" to distribute an even amount to each user within the group based on a total amount entered:

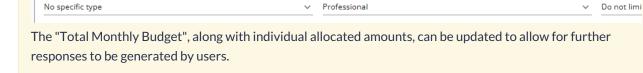


Once a "Total Limit" has been entered, you will see the "Total Per Representative" update in real time to show the amount that will be allocated per user. Select "Distribute" once you have the appropriate amounts entered:



You will now see that the even distribution has been applied to the users within the group. Select "Submit" to finalize the budget allocation:





This chat message would exceed your limit for this billing period. You can try reducing the amount of text or data you're sending, or you can ask your administrator to increase your limit.

Length

Select your prompt-

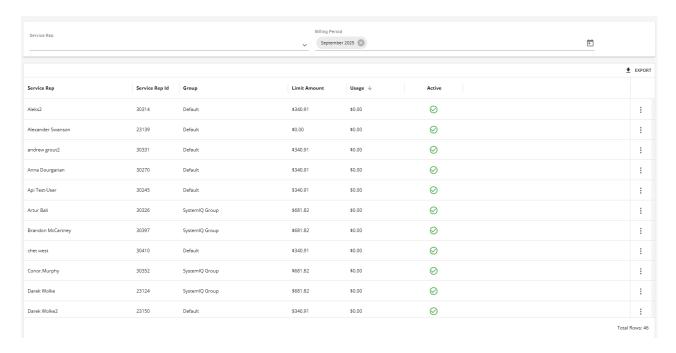
Budget allocation for users within the group can always be updated by selecting "Manage Group" within the options menu to the right of the group:



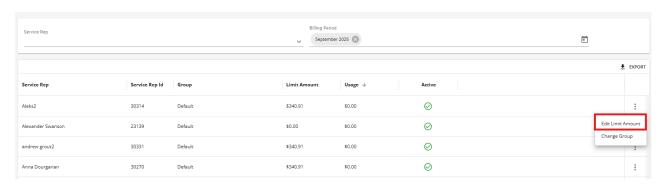
Additionally, individual users can be managed by navigating to B Menu > System Settings > SystemIQ > Service Rep

Management.

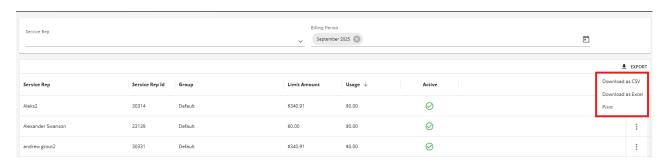
Here you will see a complete list of users that have access to SystemIQ, their budget allocation, along with the amount of budget they have used:



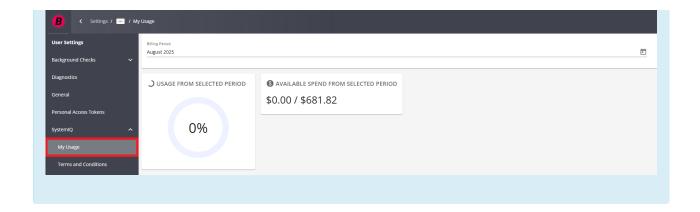
Selecting "Edit Limit Amount" within the options menu to the right of the user allows you to edit that users budget allocation at any time.



You can also export the SystemIQ usage data for all users by selecting "Export" and then selecting how the data should be exported (CSV or Excel):



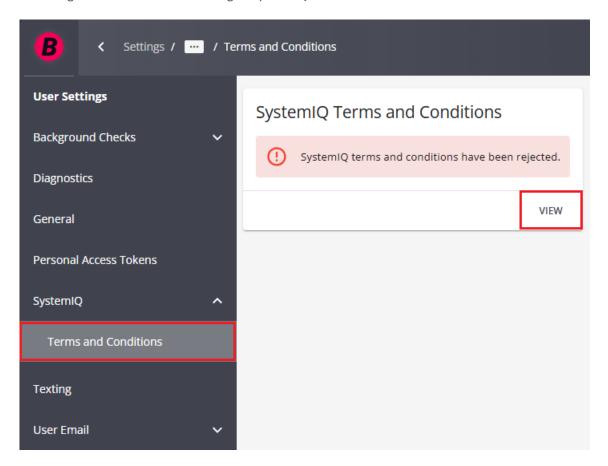
Note Users can also view their individual SystemIQ usage statistics via B Menu > User Settings > SystemIQ > My Usage:



Accepting Terms and Conditions for SystemIQ

Before users are able to begin utilizing the SystemIQ integration, the terms and conditions must be accepted.

Users will navigate to B Menu > User Settings > SystemIQ > Terms and Conditions > View:



Once opened, select "Accept and Continue" to enable the SystemIQ functionality within Beyond:

SystemIQ Terms and Conditions

AI Feature Disclaimer and User Agreement

As of: 08/11/2025

Thank you for using our Al-powered assistance feature ("Al Feature"). This Al Feature is designed to help automate and streamline repetitive recruiter tasks through text-based interactions. Before proceeding, please carefully read and accept the terms of this disclaimer.

1. Al-Generated Content

The AI Feature utilizes a large language model (LLM) to generate text-based responses. While we strive to provide accurate and helpful outputs, you acknowledge that:

- The AI may produce incorrect, misleading, or unintended information ("hallucinations").
- The AI may introduce unintended bias or reflect biases present in its training data.
- Al-generated content does not constitute professional advice, and users are responsible for verifying any critical information before taking action.

2. User Responsibility

By using the AI Feature, you agree that:

- You will review and validate Al-generated responses before using them in any
 official or professional capacity.
- You will not rely on the AI Feature for legally binding or highly sensitive matters without independent verification.
- You remain responsible for compliance with all applicable laws, regulations, and company policies when using Al-generated content.

3. Data Usage & Privacy

- The AI Feature processes text input to generate responses but does not store, retain, or learn from user data beyond the duration of a session. This means that the AI Feature is not trained using the data that you input.
- You should not input sensitive, confidential, or personally identifiable information into the AI Feature. While we implement security measures and

ASK ME AGAIN LATER

REJECT

ACCEPT AND CONTINUE

Note Users can always navigate back to the Terms and Conditions page to view and/or reject. If rejected, the SystemIQ functionality within Beyond will no longer be visible until the Terms and Conditions have been accepted once again.

Next Steps

Once the SystemIQ integration has been setup, budgets have been allocated, and users have been granted access, the integration is ready to be utilized to generate content via custom and pre-defined prompts.

Note For more information, please see the article titled Beyond - How to Utilize SystemIQ.

Related Articles