

LLH Integration

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LLH HEALTHCARE
LIVE LIFE HEALTHY

Overview

With the Live Life Healthy (LLH) integration with TempWorks, you are provided a streamlined eligibility calculation process and automated managing of adjustments for premiums and reimbursements/claims.

Note This integration requires additional licensing and an existing relationship with LLH.

For more information and to start the setup process, please contact your TempWorks Account Manager.

Important Information

Note Please keep in mind the following information regarding the LLH integration:

- LLH can **only** accurately calculate eligibility if an employee receives a **single check** per pay period.
- LLH's eligibility calculation will **only** function in payroll runs with the type: "**Check Run**".
- LLH's eligibility calculation **cannot** handle **percent based post-tax** adjustments.

Permission Requirements

Users are required to have the following permissions to utilize the LLH integration:

- Standard payroll Sec Roles for the running of payroll while including the calculation of LLH eligibility.
- The "LLH Administrator" Sec Role for the sending of the Actuals data to LLH.
- The "Can Edit LLH Settings" Beyond Security Permission to manage your LLH configurations.

Adjustment Setup

During setup of the LLH integration, TempWorks will add the appropriate adjustments within your system.

Once complete, you will see the following adjustments:

- Plan 1600
- Plan 1500
- Plan 1200
- Plan 1050
- Plan 900
- Plan 750
- Plan 600

Additionally, an LLH claim/reimbursement adjustment will be added that may be named "LLH Claim".

Note LLH requires the naming and setup of the adjustments to match their system in order for the integration to function as intended.

Therefore, it is **not recommended** that the adjustments are modified in any way once they have been setup.

Administration Setup

If you are a member of a Security Group with the "Can Edit LLH Settings" Security Permission, you will have the ability to edit specific configuration settings via B Menu > System Settings > External Services > LLH Client Setup > "LLH Tenant Settings" and "LLH Employer Settings":

The screenshot shows the 'LLH Client Setup' interface. It contains two main sections:

- LLH Tenant Settings:**
 - Tenant Name: Developers
 - LLH Major Medical Adjustments: Medical, health-e, Plan 3, PostMM
 - LLH Retirement Adjustments: 401k, 401kMatch, IRA
 - EDIT button
- High Tech & Staffing Services, Inc: LLH Settings:**
 - Employer Id: 0
 - Federal Employer Id: [Redacted]
 - LLH Client Identifier: TempWorksDev
 - LLH Reimbursement Adjustment: LLH Claim
 - LLH Check Error Level: Errors Only
 - LLH Enabled Branches: All
 - EDIT button

LLH Tenant Settings

Within the "LLH Tenant Settings" card, selecting "Edit" will allow you to modify the following settings:

- **LLH Major Medical Adjustments:** The list of applicable Major Medical Adjustments
- **LLH Retirement Adjustments:** The list of applicable Retirement Adjustment

The screenshot shows the 'Edit LLH Tenant Settings' dialog box. It contains two sections for selecting adjustments:

- LLH Major Medical Adjustments:** Medical, health-e, Plan 3, PostMM
- LLH Retirement Adjustments:** 401k, 401kMatch, IRA

At the bottom, there are buttons for 'SAVE AS DRAFT', 'CANCEL', and 'SUBMIT'.

LLH Settings

Within the "LLH Employer Settings" card, selecting "Edit" will allow you to modify the following settings:

- **LLH Check Error Level:** Determines which warnings/errors will result in check errors when processing payroll with LLH
 - **None:** Only correctable check errors will be created, e.g., Multiple Checks in a pay period, etc.
 - **Errors Only:** Only errors resulting in check errors will be created, including those from LLH such as missing required information.
 - **All:** Any errors or warnings from the LLH process will result in check errors.
- **LLH Enabled Branches:** The list of applicable branches in which the integration can be enabled.

- ***Note*** Leave this field blank to enable the integration for all branches.

Edit LLH Employer Settings

Employer
High Tech & Staffing Services, Inc

LLH Client Identifier ?
TempWorksDev

LLH Reimbursement Adjustment ?
LLH Claim

*** LLH Check Error Level ?**
Errors Only

LLH Enabled Branches ?

SAVE AS DRAFT CANCEL SUBMIT

Completing Payroll

When calculating payroll with the LLH integration, the staged transaction data is automatically sent to LLH to perform a plan eligibility assessment and calculate plan premiums and claim amounts.

After creating a payroll run with the type "Check Run", and verifying the transactions, select "Next" to begin the calculation process:

Note In the event checks need to be processed that should not have LLH calculations (i.e. check corrections, etc.), select the "Bypass LLH Eligibility Calculation" checkbox when creating the payroll run:

payroll - setup

- Start
- **Setup**
- Existing Runs
- Transactions
- Verify Transactions
- Calculate
- View Checks
- Payroll Summary
- Print Checks

begin processing payroll

Choose the appropriate options below.

 Your permissions may affect the dates you can select from the calendar.

Check Date	4/5/2026
Bank Account	512 - Wells Fargo - Wells Fargo
Run Type	CheckRun
Employer	High Tech & Staffing Services, Inc
Is Late Payroll	☐
Stub Memo	
Bypass LLH Eligibility Calculation	☐

Cancel

< Back

Next >

payroll - verify transactions

Start
Setup
Existing Runs
Transactions
► **Verify Transactions**
Calculate
View Checks
Payroll Summary
Print Checks

verify transactions

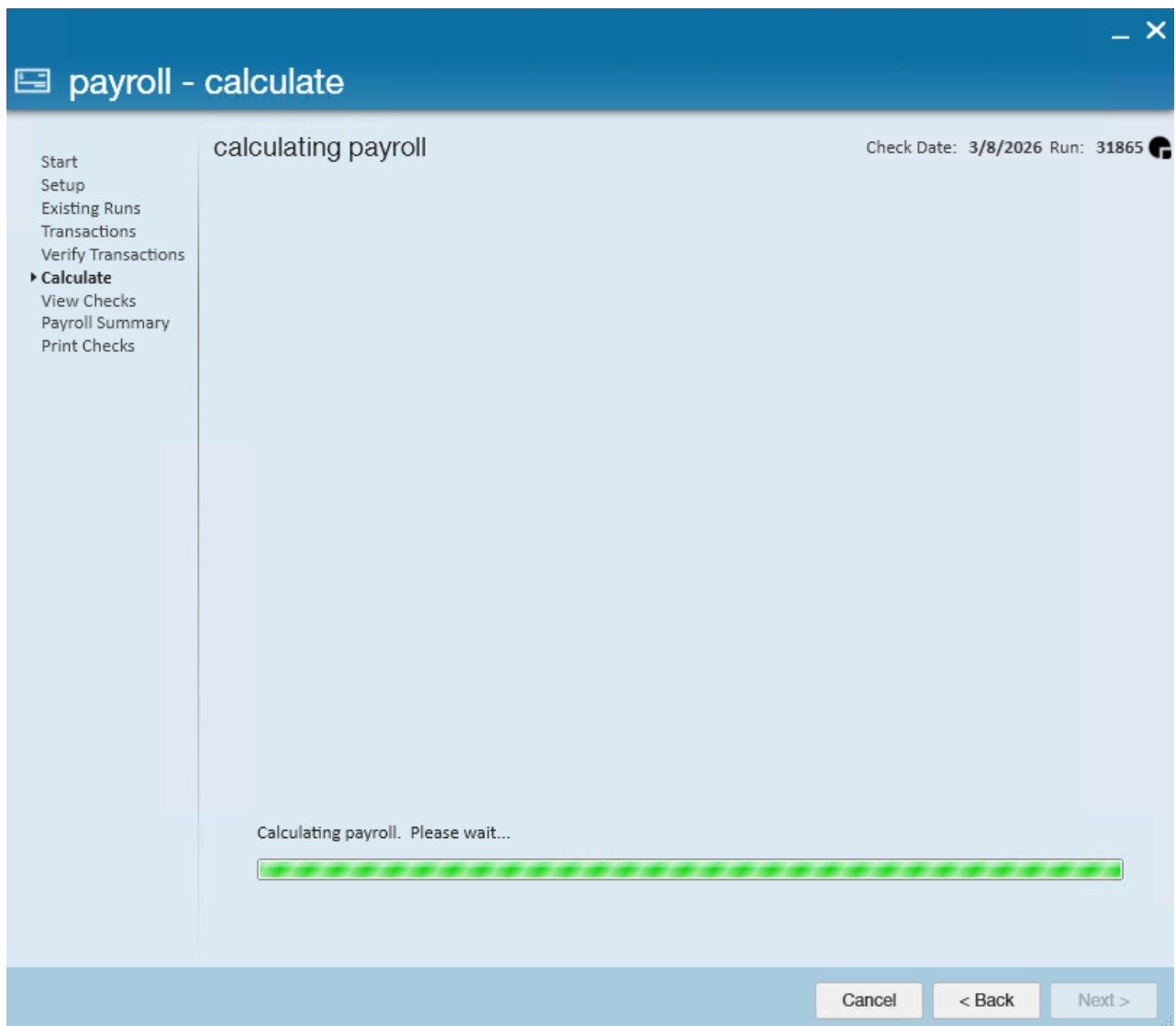


Employee	Customer	Pay Code	Net Adj	Salary	Hours	Units
aaa, aaa	Substitute Heroes, Primary	Reg	\$0.00	\$0.00	40	0
Abrahm, Bryan	Dry Ice Inc., Primary	Sick	\$0.00	\$0.00	60	0
Barnes, Bucky	Dry Ice Inc., Primary	Reg	\$0.00	\$0.00	40	0
Devman, John A	FutureTech Innovations, Primary	Reg	\$0.00	\$0.00	55	0
Griswald, Nelly	Dry Ice Inc., Primary	Reg	\$0.00	\$0.00	50	0
Harima, Kenji	Vandy Enterprises, Primary	Reg	\$0.00	\$0.00	20	0
Harima, Kenji	Vandy Enterprises, Primary	Reg	\$0.00	\$0.00	40	0
Vision, Wanda	Dry Ice Inc., Primary	Reg	\$0.00	\$0.00	40	0
Total: 8						

Cancel

< Back

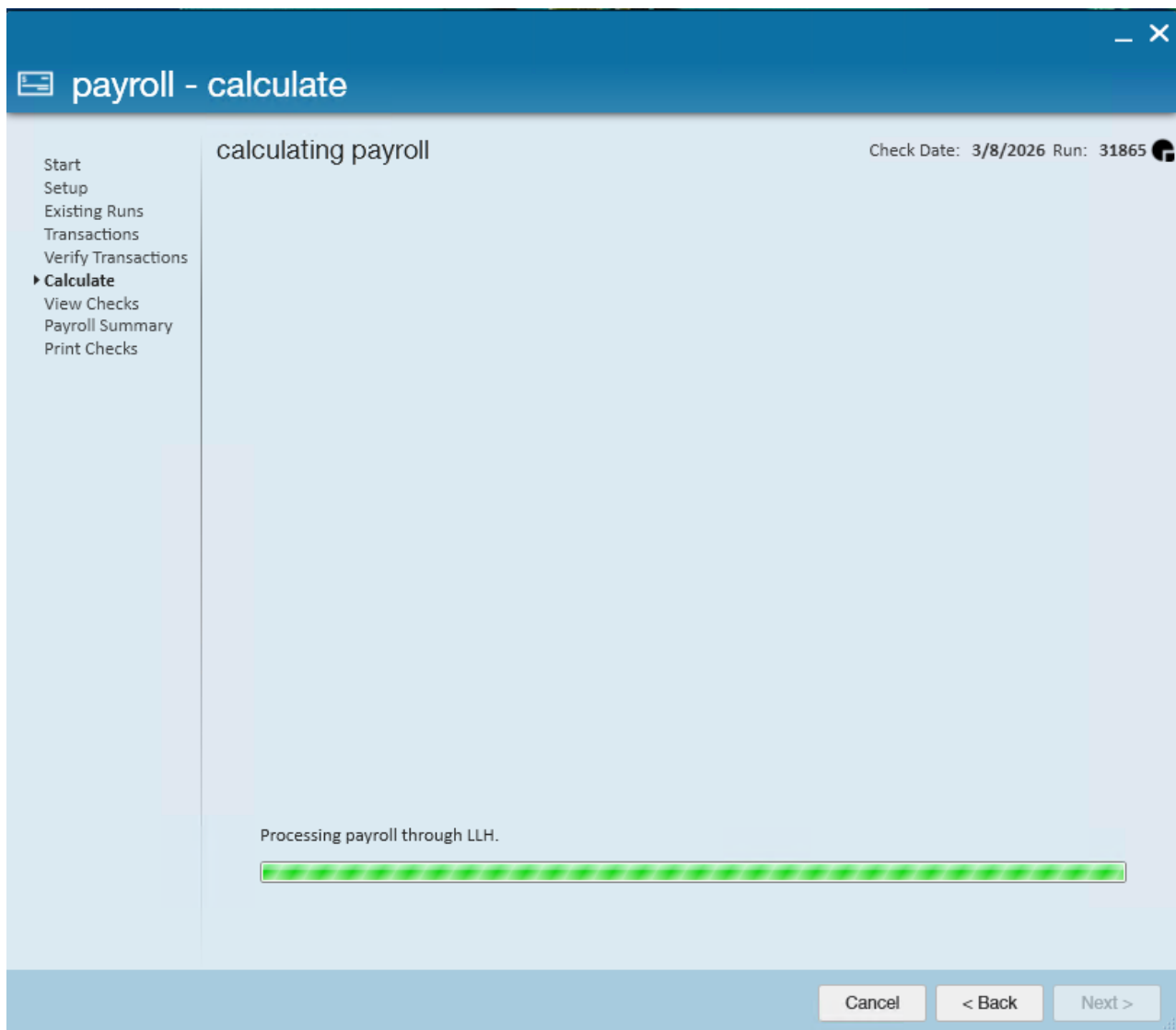
Next >



After the initial calculation, the "Processing payroll through LLH" step will appear. This step includes the following:

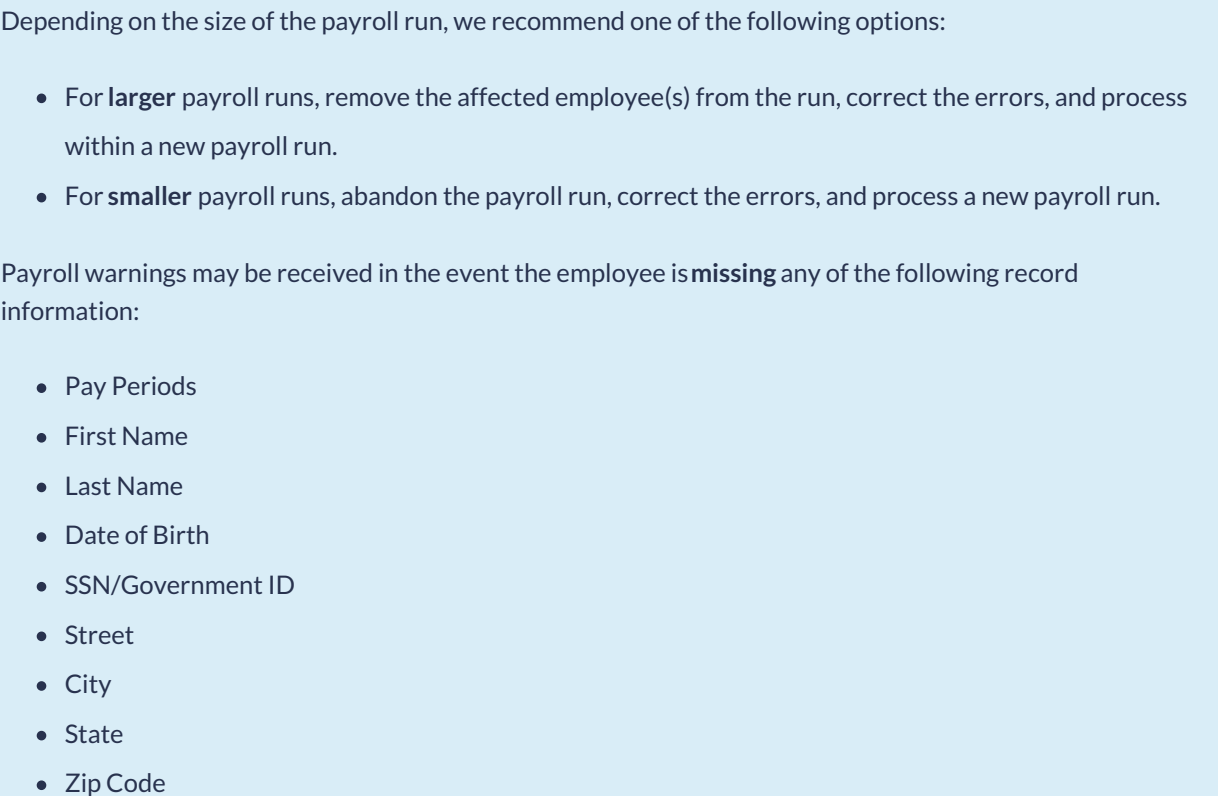
1. Gathering the payroll data and sending it to LLH.
2. Polling the status of the payroll run with LLH.
3. Applying the adjustment amounts as determined by LLH.

Note During this step, please do **not** "Cancel" or "Back" out of the payroll wizard.



Once the payroll run has been processed through LLH, a second calculation is run to properly re-calculate staged checks with any adjustment amounts added to them.

Note In the event LLH payroll warnings are received, these should be corrected before completing the payroll process:



- Email Address
- Worksite Address Information (Street, City, State, Zip Code)
- Federal Filing Status

Additionally, you can run the "LLH Payroll Warning and Errors" report from this screen by selecting the reports charm:

The screenshot shows the 'payroll - calculate' interface. On the left is a sidebar with navigation options: Start, Setup, Existing Runs, Transactions, Verify Transactions, **Calculate**, View Checks, Payroll Summary, and Print Checks. The main area is titled 'calculating payroll' and displays a table of errors. The table has columns for 'Approve', 'Employee', and 'Error Message'. Below the table are 'Cancel', '< Back', and 'Next >' buttons. On the right, a 'Payroll Reports' dropdown menu is open, showing options: 'LLH Payroll Warnings and Errors' (highlighted with a red box), 'Staged Checks', 'Timecard Review by Payroll Run', and a scrollable list of other reports including 'Vendor Transactions', 'Staged Transactions', 'Runs', 'Funding Runs', 'Continue a payroll run', 'Payroll run', 'Electronic payment files (ACH / Pos Pay)', 'Continue a paycard funding run', 'Paycard funding run', and 'Paycheck'.

Approve	Employee	Error Message
☐	aaa, aaa	Employee has an active accrual but no accrual was calculated on the check. Please...
☐	aaa, aaa	There is a check with a checkdate prior to today's date. Please set the checkdate for...
☐	Abraham, Bryan	Employee has an active accrual but no accrual was calculated on the check. Please...
☐	Abraham, Bryan	LLH Error: Missing Personal.Dob
☐	Abraham, Bryan	There is a check with a checkdate prior to today's date. Please set the checkdate for...
☐	Abraham, Bryan	Employee Accrual balance is negative. Accrued amount on check: 0.9990; Balance a...
☐	Abraham, Bryan	Employee Accrual balance is negative. Accrued amount on check: 2.0000; Balance a...
☐	Barnes, Bucky	Check exceeds max net pay limitation
☐	Barnes, Bucky	Check exceeds max gross pay limitation
☐	Barnes, Bucky	There is a check with a checkdate prior to today's date. Please set the checkdate for...
☐	Devman, John A	Employee has an active accrual but no accrual was calculated on the check. Please...
☐	Devman, John A	There is a check with a checkdate prior to today's date. Please set the checkdate for...
☐	Harima, Kenji	There is a check with a checkdate prior to today's date. Please set the checkdate for...
☐	IanTest1, IanTest1	There is a check with a checkdate prior to today's date. Please set the checkdate for...
☐	IanTest1, IanTest1	Employee has an active accrual but no accrual was calculated on the check. Please...

This report will display additional details on employees that do not qualify (DNQ) for an LLH plan or have opted out with LLH, as well as any errors or warnings received from LLH during the eligibility calculation process.

The report has the following parameters, and either a Payroll Run ID or Employee ID are required to run the report:

- **Payroll Run ID:** The payroll run to display LLH warnings and errors for.
- **Employee ID:** The employee to display LLH warnings and errors for.
- **LLH Message Type:** A filter for the different types of messages such as errors, warnings, and DNQ.

Report Viewer

Payroll Run ID: 32443 ☐ NULL Employee ID: ☐ NULL ☒ NULL [View Report](#)

LLH Message Type: DNQ, Post-tax % Adju

1 of 1 Find Next

LLH Warnings and Errors

High Tech Staffing

Entity Level (HierId 2)

Displays a list of LLH Warnings and Errors for a specified payroll run or employee, Payroll Run Id: 32443

Employee Id	First Name	Last Name	Payroll Run Id	Message Type	Message	Date Created
24120	Bryan	Abrahm	32443	DNQ	Did not qualify for or opted out of LLH eligibility: DNQ	3/31/2026 9:39:43 AM
4296862316	John	Devman	32443	DNQ	Did not qualify for or opted out of LLH eligibility: DNQ	3/31/2026 9:39:43 AM
4296414537	Kenji	Harima	32443	DNQ	Did not qualify for or opted out of LLH eligibility: DNQ	3/31/2026 9:39:43 AM

Once LLH payroll errors are resolved, you can select the “Recalculate Check Run” option to complete the LLH calculation once more:

payroll - calculate

calculating payroll

Check Date: 3/15/2026 Run: 31902

[Recalculate Check Run](#)

Approve	Employee	Error Message
☐	aaa, aaa	Employee has an active accrual but no accrual was calculated on the che...
☐	Abrahm, Bryan	LLH Error: Missing Personal.Dob
☐	Abrahm, Bryan	Employee Accrual balance is negative. Accrued amount on check: -60.00...
☐	Abrahm, Bryan	Employee Accrual balance is negative. Accrued amount on check: -60.00...
☐	Barnes, Bucky	Check exceeds max net pay limitation
☐	Barnes, Bucky	Check exceeds max gross pay limitation
☐	Devman, John A	Employee has an active accrual but no accrual was calculated on the che...
☐	Harima, Kenji	Check exceeds max gross pay limitation

Cancel < Back Next >

After the eligibility calculations are performed by LLH, qualified employees will have adjustments for the calculated premium and claim amounts added to their respective staged checks:

payroll - view checks

Start

Setup

Existing Runs

Transactions

Verify Transactions

Calculate

View Checks

Payroll Summary

Print Checks

checks

These checks will be printed in this run.

Check Date: 3/8/2026

☐ Show only changed Payment Methods

Payee

Payee	Email Ready	Gross	Tax	Adj	Net	Payment method
Abrahm, Bryan	☒	\$600.00	\$48.54	\$30.00	\$521.46	ACH
Barnes, Bucky	☐	\$8,000.00	\$1,593.45	\$268.00	\$6,138.55	Live Check
aaa, aaa	☐	\$400.00	\$57.96	\$0.00	\$342.04	Instant Funding
Vision, Wanda tester	☐	\$600.00	\$73.00	\$23.08	\$503.92	Live Check
Griswald, Nelly	☐	\$2,800.00	\$406.92	\$123.69	\$2,269.39	Live Check
Harima, Kenji	☐	\$1,400.00	\$212.32	\$50.00	\$1,137.68	Live Check
Devman, John A	☐	\$1,210.00	\$156.63	\$61.85	\$991.52	Live Check

Total: 7

Cancel

< Back

Barnes, Bucky

Bucky Barnes
6543 bucky palace road
Harmony Twp, CA 1500

Tax Marital Status Singl
Tax Exemptions
MNSINGLE
USS \$0.0
CAS

Wages	rate	units	this period	arrears
Reg: Regular Hours	\$200.00	40.00	\$8,000.00	
Gross Wages			\$8,000.00	
Adjustments to Gross				
LLH plan 1600			\$1,600.00	
Employee Taxes				
CAS			\$0.00	
EFica			\$396.80	
EMed			\$92.80	
EmedSup			\$0.00	
MNPFMLE			\$35.20	
MNSINGLE			\$368.32	
USS			\$672.17	
XORECSPTEE			\$28.16	
Adjustments to Net				
LLH post-tax claim / reimbursement			(\$1,332.00)	
Net Pay			\$6,138.55	

Once the transactions have been calculated through LLH, and the staged checks have the appropriate adjustments, the payroll run can be completed.

Note Only one LLH plan should ever be active at a time for an employee. If an employee qualifies for a different plan or does not qualify on a payroll run, old plans will be deactivated on their respective record.

In the event the payroll run is abandoned, or a check is removed after LLH has been calculated and applied to a timecard, any outstanding LLH adjustments will be removed from the associated timecard:

payroll - abandon run

Start

Abandon Run

abandoning run

✓

Selected payroll runs were abandoned.

Finish

	Barnes, Bucky	Dry Ice Inc.	Primary	Reg		40	0	\$210.00	\$200.00	\$300.00	\$400.00	3/7/2026 12:00:00
	Barnes, Craig	ABCD	Primary	Reg		0	0	\$12.00	\$10.00	\$15.00	\$20.00	3/8/2026 12:00:00
	Barnes, Troy	Nuts and Bolts	Primary	Reg		0	0	\$3.00	\$0.00	\$0.00	\$0.00	 3/8/2026 12:00:00
	Barnes, Troy	Nuts and Bolts	Primary	Reg	Evening	0	0	\$0.00	\$0.00	\$0.00	\$0.00	3/8/2026 12:00:00

Detailed Timecard

Pay and Bill RatesAdjustmentsOverridesCodes

Employee

Assignment

No Records Found

payroll info

WE Bill

3/8/2026

WE Date

3/7/2026

Work Date

Inv Date

Pay Code

Regular earnings. Hard coded

Job Title

Unknown

PO Num

Payroll Note

d

The plan adjustments will still be added to the employee’s profile:

☐ Show only active adjustments

EINC	Adjustment	Description	Active	Sequence	YTD Total	Lifetime Total	MTD Total	WTD Total
0	pLaN 1600		☒		\$0.00	\$0.00	\$0.00	\$0.00

adjustment amounts

☒ Deduct Greater
 ☐ Deduct Lesser

Amount

\$0.00

Main

Pay/Misc

Adjustment

pLaN 1600

Note

Description

Sequence

Active

☒

Date Served

2/27/2026

Frequency

Weekly

Max Monthly

\$0.00

Start Date

Max Yearly

\$0.00

End Date

Max Lifetime

\$0.00

Authority

Period Max

\$0.00

Case Number

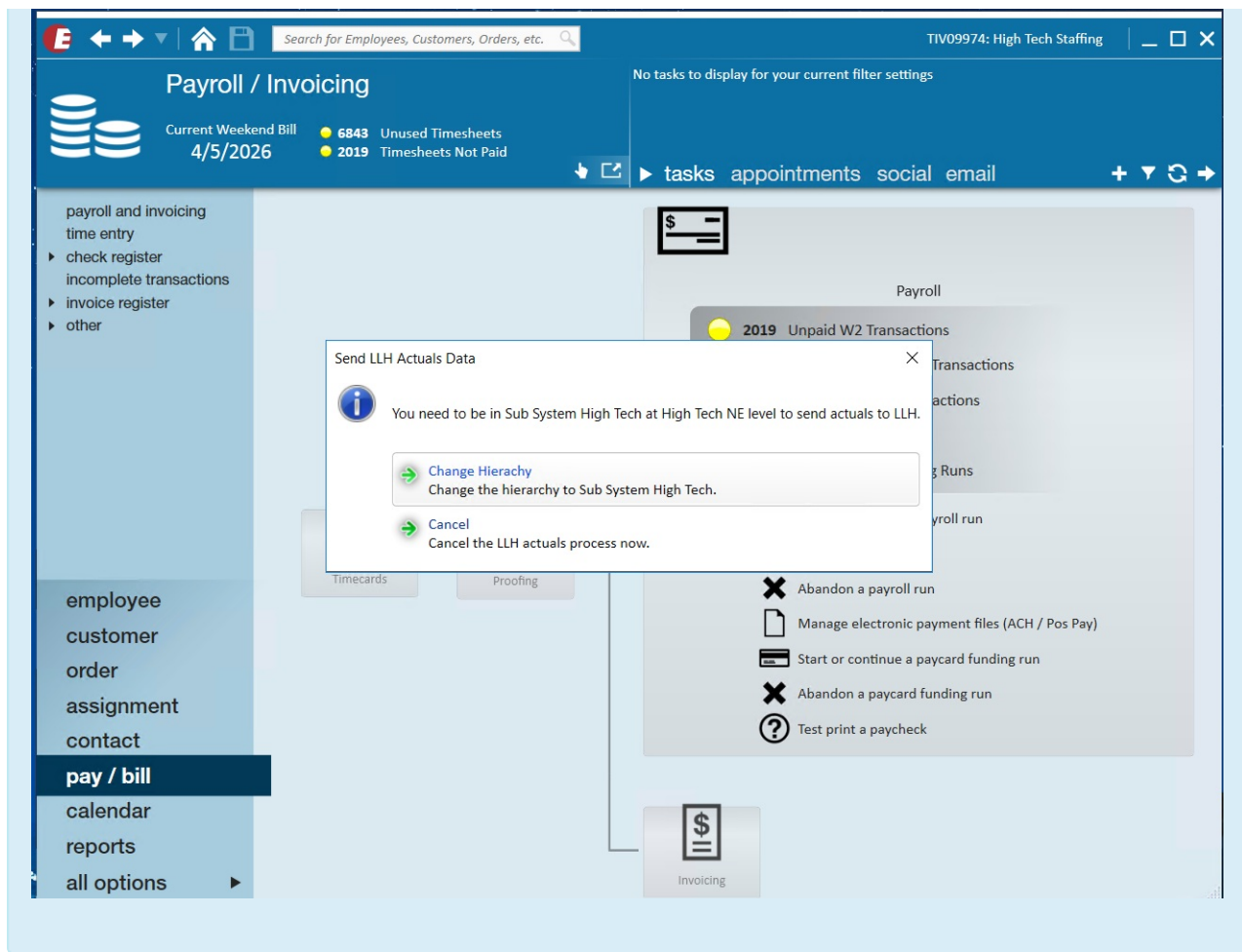
Min After Calc

Sending Actuals to LLH

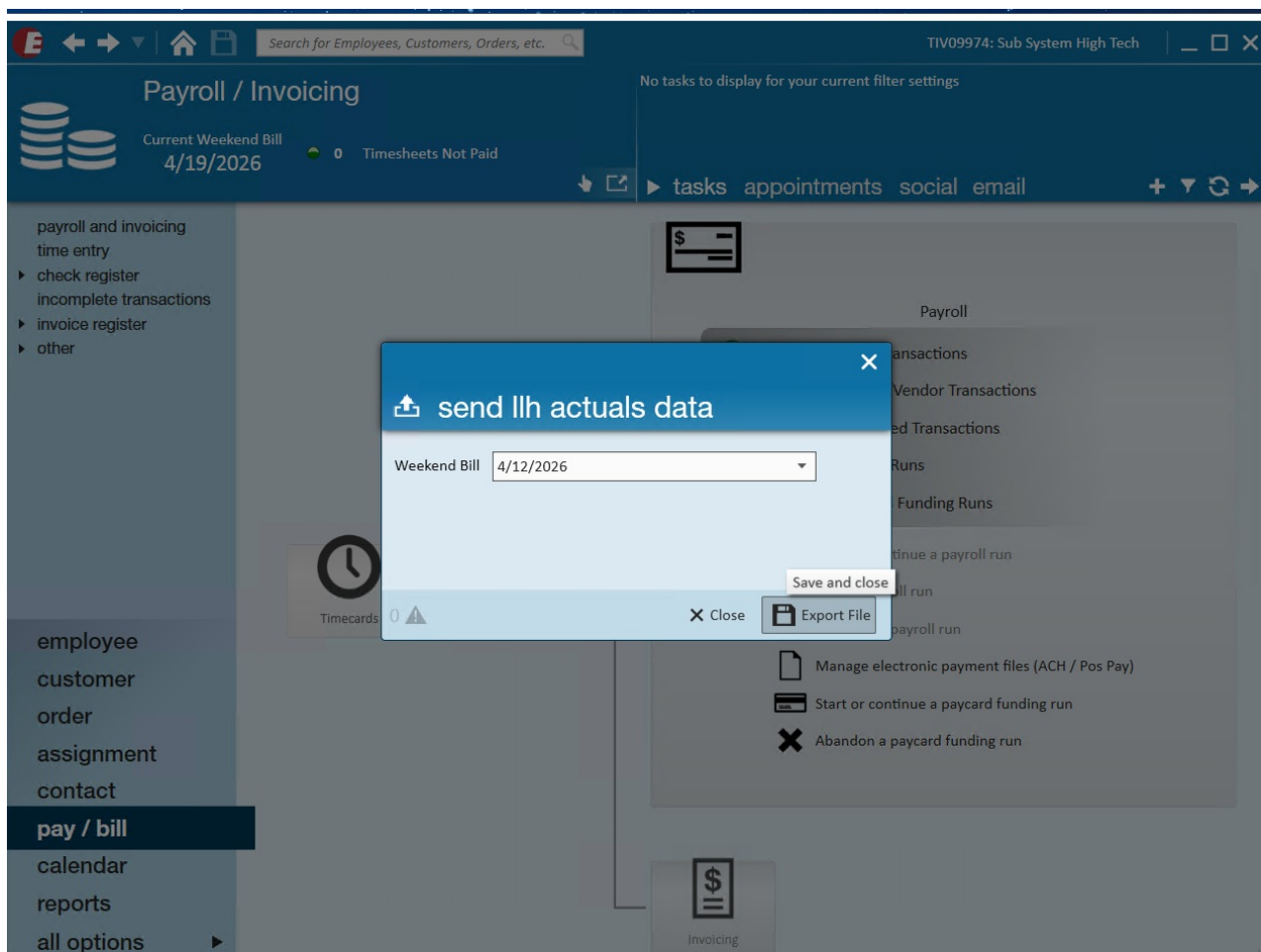
Once payroll has been completed and the week has been closed, you will need to send information on all checks that were processed (with or without LLH eligibility) to LLH so they can process the finalized amounts.

Note In the event you have more than one week open within your system, the following process will need to be repeated for every week that has been closed in which LLH has been processed.

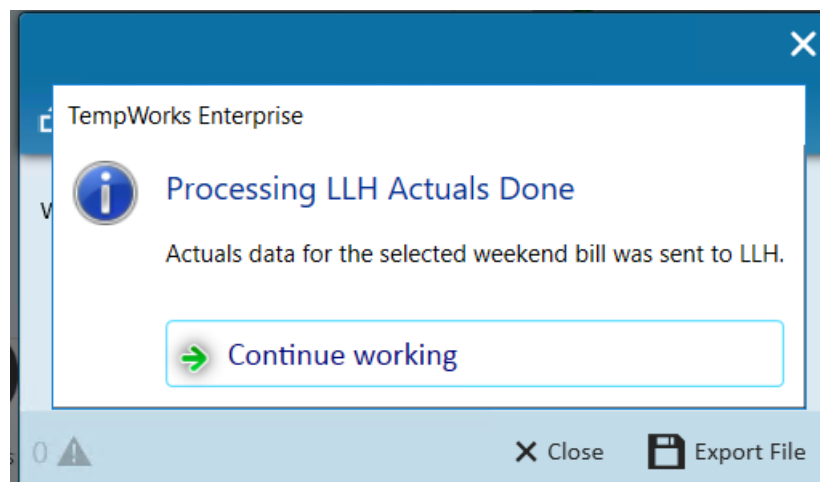
Navigate to Pay/Bill > Action's Menu > "Send Actuals to LLH":

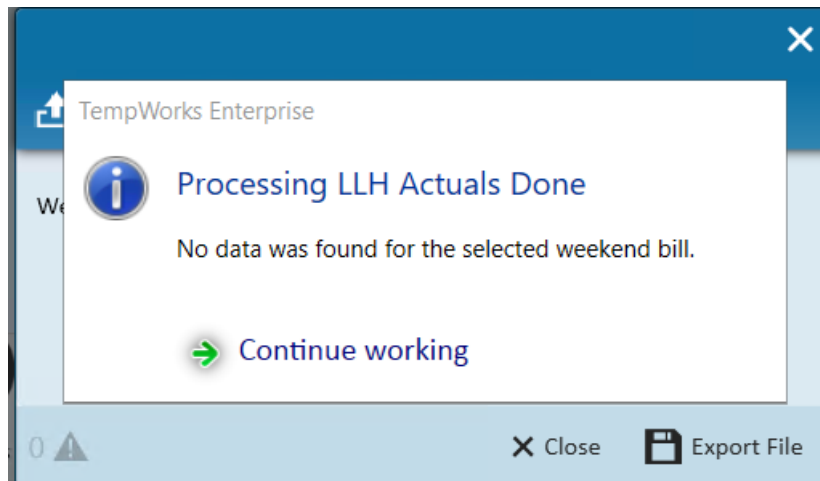


Within the "Send Actuals to LLH" window, select the appropriate Weekend Bill for the week that has just been closed and select "Export File" to begin the automated process::



Once the exporting process has completed, you will see one of the following messages depending on whether Actuals data has been found:





Select "Continue Working" once prompted to complete the process.

Note The exporting process can be completed as many times as you like. Data will be overridden on LLH's end with every new export.

Troubleshooting

Payroll Warnings

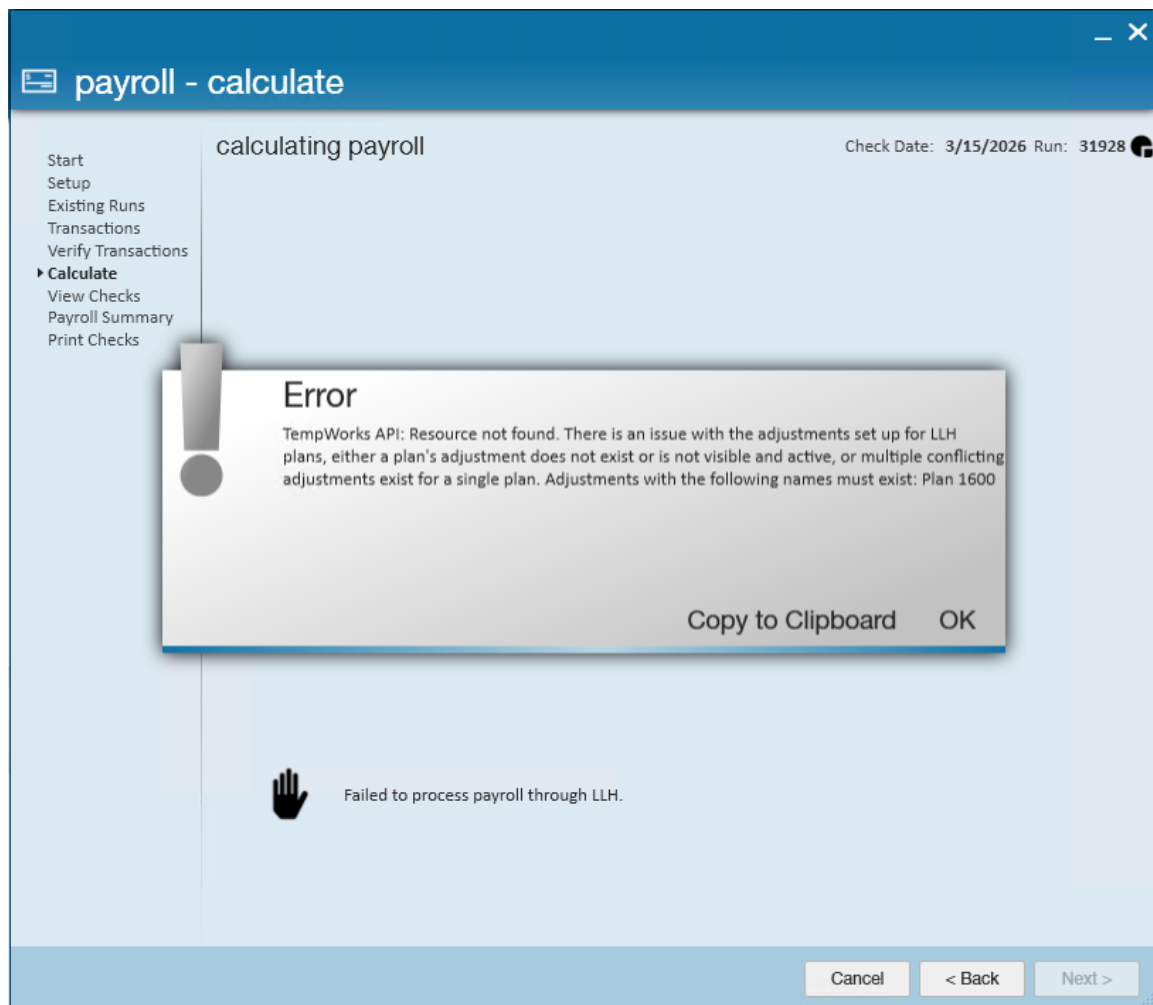
Payroll warnings may be received in the event the employee is **missing** any of the following record information:

- Pay Periods
- First Name
- Last Name
- Date of Birth
- SSN/Government ID
- Street
- City
- State
- Zip Code
- Email Address
- Worksite Address Information (Street, City, State, Zip Code)
- Federal Filing Status

Payroll Errors

When utilizing the LLH integration, the following Payroll errors may be received:

- Extra withholding is greater than 82% of gross wages.
- TempWorks API: Resource not found. There is an issue with the adjustments set up for LLH plans.



- To fix, complete the following:
 1. Abandon the payroll run
 2. Setup/reactivate the adjustment
 3. Re-create the payroll run
 4. Complete the LLH calculation for the payroll run and verify the error is resolved

Related Articles